

2024

Impact Report

VANDERBILT  HEALTH

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About Us



A Leading Employer in Middle Tennessee

VUMC employs nearly **43,000** nurses, physicians, researchers, trainees and more, making it the largest non-government employer in Middle Tennessee.

Exceptional Care Close to Home

Vanderbilt Health has 1,741 licensed beds
across seven hospitals:

- Vanderbilt University Hospital
- Monroe Carell Jr. Children's Hospital at Vanderbilt
- Vanderbilt Psychiatric Hospital
- Vanderbilt Stallworth Rehabilitation Hospital
- Vanderbilt Wilson County Hospital
- Vanderbilt Bedford Hospital
- Vanderbilt Tullahoma-Harton Hospital



180+
Clinics

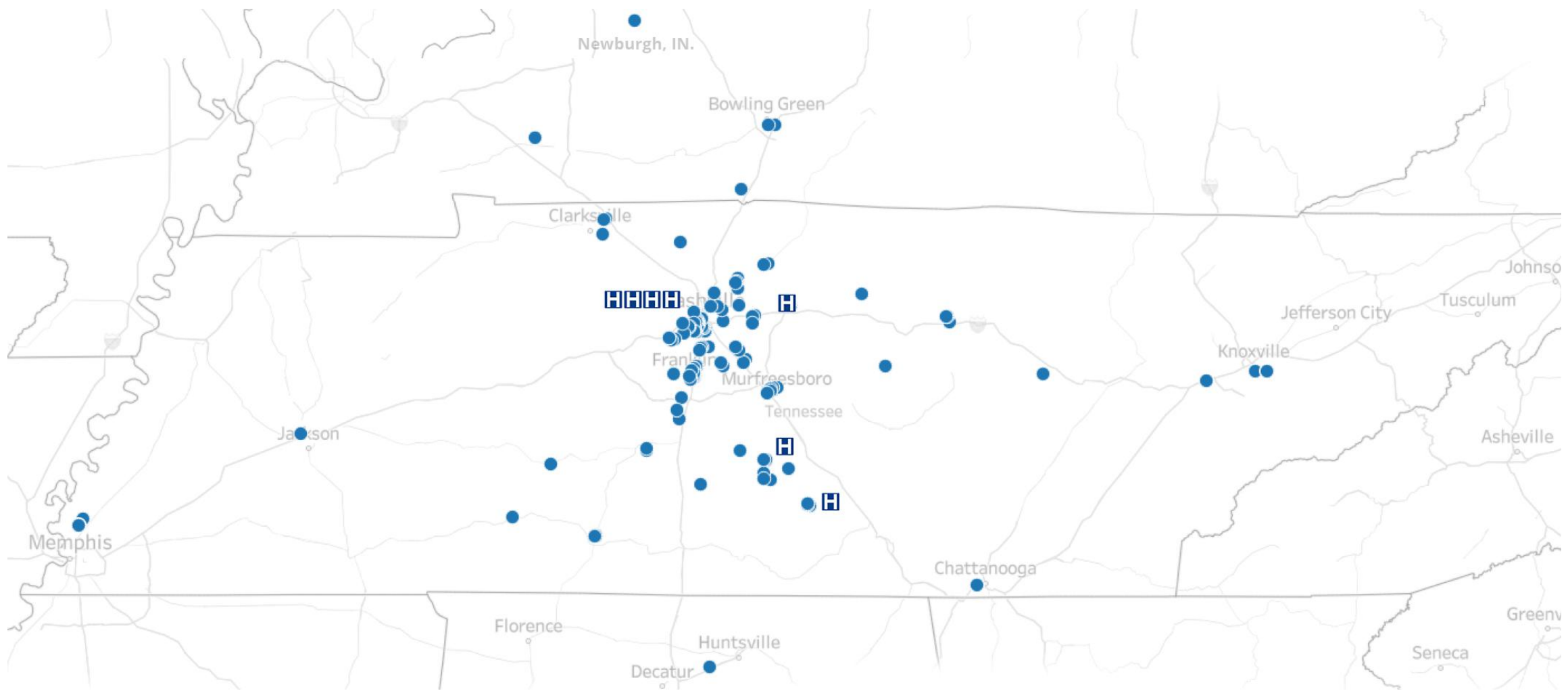


6,500 Home
Health Visits



226,314
Telehealth Appointments





- Vanderbilt University Hospital ▪ Monroe Carell Jr. Children's Hospital at Vanderbilt ▪ Vanderbilt Psychiatric Hospital ▪ Vanderbilt Stallworth Rehabilitation Hospital
- Vanderbilt Wilson County Hospital ▪ Vanderbilt Bedford Hospital ▪ Vanderbilt Tullahoma-Harton Hospital

 180+ Clinics

Fiscal Year 2024 patient care statistics:

Annual Patient
Visits

3.3 M

Surgical Cases

81,000

Hospital Discharges

80,000

Emergency
Department Visits

213,000

LifeFlight Air
Transports

3,400

Clinicians
Employed

4,930

Resident Physicians

1, 200+

Charity Care &
Community Benefits

\$952 M

Our Caring Spirit and Distinctive Capabilities

Vanderbilt Health provides our community with many unique and specialized services including:



The region's only Level I Trauma Center and Burn Center to treat both adults and children.



Monroe Carell Jr. Children's Hospital at Vanderbilt, Middle Tennessee's only Level IV Neonatal Intensive Care Unit.



Vanderbilt-Ingram Cancer Center, the only National Cancer Institute-designated Comprehensive Cancer Center in Tennessee to treat both adults and children.

A Pioneer in Transplant Care

Vanderbilt Transplant Center, the nation's fifth largest transplant center by volume, gives hundreds of people new hope and longer life every year. **Our transplant center performed 809 organ transplants in fiscal year 2024,** including VUMC's first combined lung-kidney transplant and combined lung-liver transplant.



Nationally Ranked Care and Discovery

VUMC's world-leading academic departments and centers make scientific discoveries, advance clinical care and train the next generation of health care professionals.



VUMC offers more than **100 residency and fellowship programs** and trains more than **1,200 resident physicians** every year.

Vanderbilt University School of Medicine received \$527.7 million in grant support from the National Institutes of Health (NIH) in Fiscal Year 2023, and ranked 10th in the nation in total NIH grant funding.

Vanderbilt University Hospital, Monroe Carell Jr. Children's Hospital at Vanderbilt and Vanderbilt Wilson County Hospital are **recognized as among the best in the nation by the Leapfrog Group.**

VUMC is the recipient of **four consecutive Magnet designations from the American Nurses Credentialing Center**, the highest honor an organization can receive for nursing care.

Transforming the Way Health Care Is Delivered Across the Southeast

Through the **Vanderbilt Health Affiliated Network**, **VUMC** works with more than **65 hospitals** and **7,000 clinicians** across **Tennessee** and five neighboring states to share best practices and bring value-driven and cost-effective health care to the Mid-South.

Impact





VUMC contributes nearly **\$1 billion** in total community benefit and investment

Through our exceptional capabilities and caring spirit, VUMC responds to our communities' health needs. In fiscal year 2023, VUMC contributed \$952 million in community and other benefits. This support includes costs directly supporting patients through financial assistance (charity care) along with unreimbursed costs for government programs such as TennCare. Other benefits include community health improvement grants and investments in medical research and education for health professionals.



Nearly \$1 Billion in Community Benefits

Community health
improvement

\$7.2 M

Patient financial
assistance (at cost)

\$162.9 M

Education for health
professionals

\$207.7 M

Net research
expense

\$93 M

Bad debt
expense

\$39.7M

Unreimbursed
Medicaid costs*

\$145.6 M

Unreimbursed
Medicare costs*

\$295.7 M

Community benefit figures above represent fiscal year 2023.

**Medicare and Medicaid programs do not fully reimburse for the actual cost of treating their beneficiaries. Hospitals cannot turn these patients away or negotiate higher reimbursements. Government payers recognize this fact and expect hospitals to make up the difference through efficiencies and from other revenue sources. The financing of this unpaid government debt is considered a community benefit.*

As one of the largest employers in Tennessee, we are committed to building a strong workforce by providing education and training opportunities across the region.

VUMC Nursing Scholars Program with Cumberland University

A designated pathway for qualified students to become Vanderbilt Health nurses. This program provides tuition assistance and guarantees full-time employment with Vanderbilt once the student obtains a nursing license.

Central Sterile Processing Technician Program and Medical Assistant Program with Nashville State Community College

Both programs provide classroom instruction and hands-on clinical experience to train students in their pursuit of a high-demand health career at Vanderbilt Health. As an incentive, Vanderbilt covers the tuition, fees and salary for trainees enrolled in these programs.

Vanderbilt Care Partner Academy

A tuition-free program that provides paid training for individuals without previous health care experience to become a Care Partner and gain employment at Vanderbilt Health.

Camp Hope Helps Pediatric Burn Survivors

VUMC sponsors a week-long summer camp for pediatric burn survivors ages 6-16. Camp Hope includes activities like swimming, crafts and nature hikes, along with exercises to promote physical and emotional healing for survivors of burn injuries. Campers gain new confidence and lifelong friendships at Camp Hope. VUMC covers all costs for eligible youth.



Shade Tree Clinic Expands Services, **Adds a Pediatric Clinic**

Shade Tree Clinic, which is run by medical and nursing students and faculty mentors, has provided free primary care to underserved and uninsured adults in Nashville for nearly two decades. Recently, Shade Tree Clinic opened a pediatric clinic to better serve adolescents ages 13-17.

Project PAVE Supports Students with Low Vision

Providing Access to the Visual Environment (Project PAVE) is a state-wide initiative helping Tennessee students obtain the devices and services they need to succeed. In partnership with the Tennessee Department of Education and the Tennessee Department of Intellectual and Developmental Disabilities, VUMC provides vision evaluations, low vision devices and special instruction and support for children in need. These services and devices are provided at no cost for eligible families.





Vanderbilt Orthopaedics Provides **Free Surgical Treatment to the Uninsured**

Vanderbilt Orthopaedics Outreach Day helped 90 uninsured or underinsured Tennesseans receive hand or sports surgeries they wouldn't otherwise be able to afford. Dozens of VUMC volunteers provided treatment for patients with painful hand conditions like carpal tunnel syndrome and ganglion cysts or who needed sports surgeries like shoulder and knee arthroscopies.



We care for our community... and our community gives back.

As a nonprofit, we rely on the generosity of donors to provide world-class care, advance research and train future health care heroes.

In FY24, philanthropy fueled:

- Advances in cancer discoveries
- New treatments for blinding eye disease
- Expanded hospital space for pediatric patients and families
- Training for tomorrow's health care leaders



Community Health



Vanderbilt Health is building strong relationships within our community to optimize health for all

- Conducts community health needs assessments and implementation strategies for six counties
- Attends more than 70 health council meetings annually
- Collaborates with with more than 230 community partners
- Provides training and immersive experiences for the next generation of health care professionals





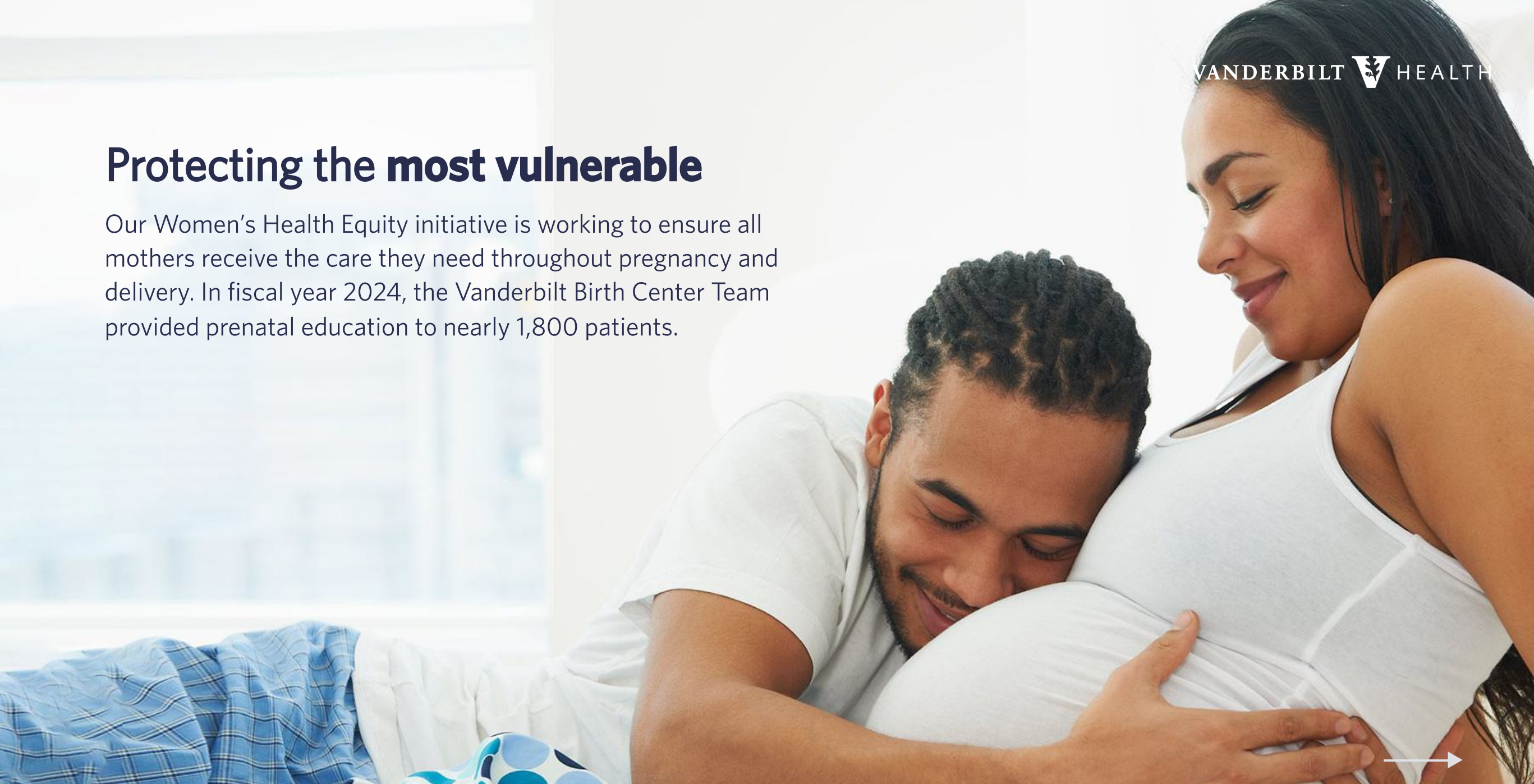
Caring for children and families **doesn't end after a hospital stay**

We are working with community partners to provide meals and resources for children and families who are experiencing nutrition insecurity after they are discharged from the hospital.



Protecting the most vulnerable

Our Women's Health Equity initiative is working to ensure all mothers receive the care they need throughout pregnancy and delivery. In fiscal year 2024, the Vanderbilt Birth Center Team provided prenatal education to nearly 1,800 patients.



Community Health Grants

VUMC provides grants and support for local organizations to address health needs in their communities. Since 2018, VUMC has issued more than 60 grants to improve access to medical and preventative care, provide nutritious meals and support healthy living habits.

Sustainability



Taking Action Toward a Healthier Future

At VUMC, we recognize that working to improve the health of our environment will also improve the health of our patients. Across all our hospitals and clinics, we are taking steps to be good stewards of our resources and work more sustainably.



By the Numbers

Our recycling initiatives span all seven of our hospital campuses and our network of clinics, laboratories and academic spaces.

**Last year,
VUMC recycled:**



766 tons of cardboard.



**5.2 million pounds of paper through
Shred-it, saving 44,435 trees and 7,800
cubic yards of landfill space.**



**30,546 single-use medical devices through
Medline ReNewal, diverting more than 2,200
pounds of waste and avoiding 42.38 metric
tons of carbon emissions.**



**Nearly 80 tons of mixed
plastic and aluminum.**



Creating a **sustainable supply chain**

Vanderbilt Health is a proud member of the Healthcare Industry Resilience Collaborative, a nonprofit association focused on building a more transparent and resilient supply chain for the benefit of all.

Vanderbilt sources medical supplies through environmentally preferred contracts when possible, and prioritizes products that are multi-use, contain recycled packaging and are free of potentially harmful chemicals.

Building safe and healthy environments

Vanderbilt Health has been awarded 17 LEED Gold or Silver Certifications for construction or renovations that meet internationally recognized standards for healthy, efficient and cost-saving buildings.

Vanderbilt Health's green building achievements:

- Decreasing indoor water use
- Lowering power usage for interior lighting
- Increasing use of low-emitting and recycled materials
- Reducing construction waste
- Prioritizing regional materials





VUMC Teams with Royal Philips to Reduce Radiology Emissions

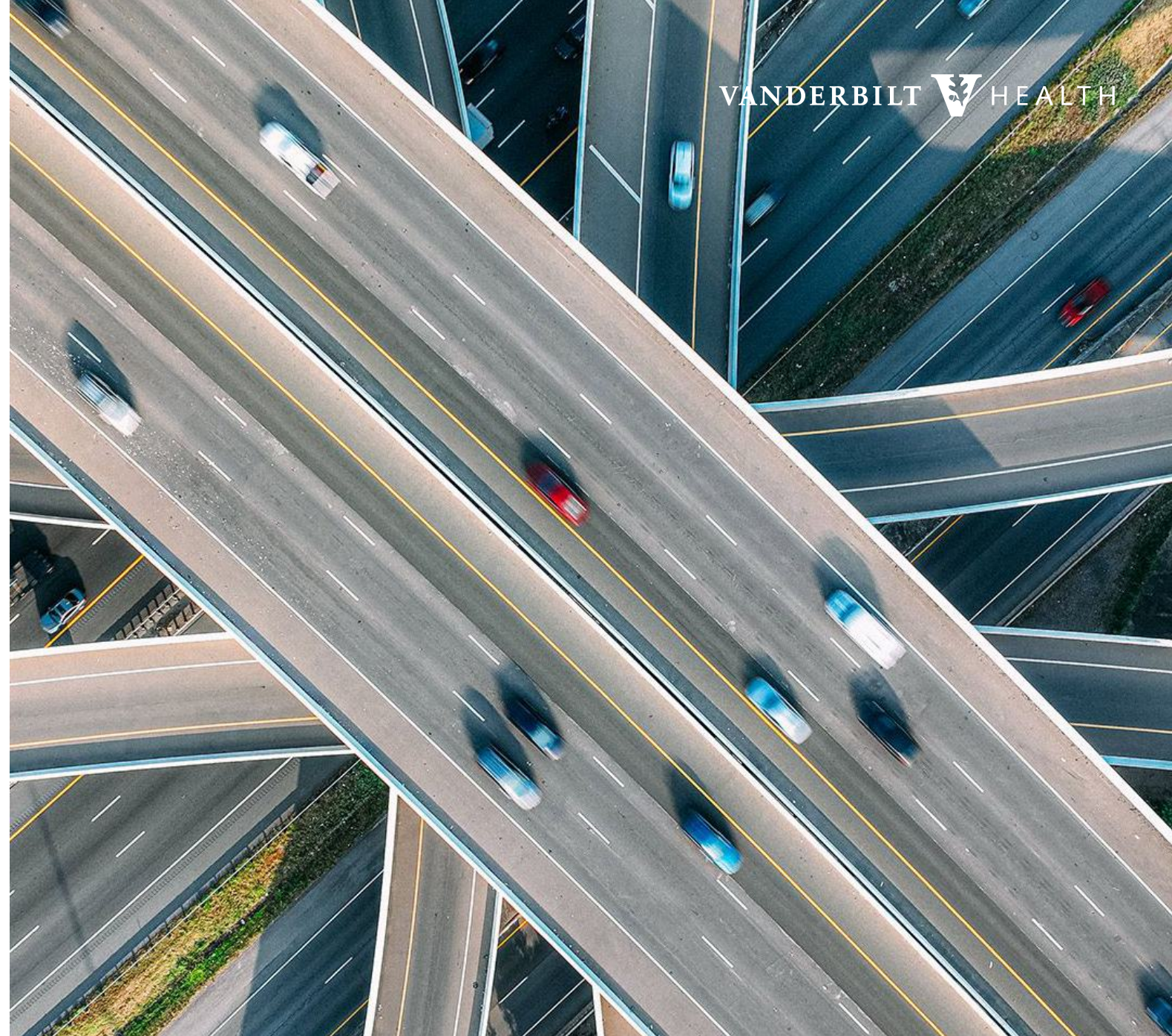
VUMC and Royal Philips have launched a collaborative research project that aims to decarbonize the health system's radiology department. The effort is measuring and addressing energy consumption of diagnostic imaging devices including MR, CT, ultrasound and X-ray. Initial results show that **sustainable initiatives can be both environmentally friendly and cost-effective.**




Going the extra mile to **reduce traffic emissions**

Vanderbilt Health partners with WeGo Public Transit to provide free bus fare for all Davidson County employees for rides to and from work. We also offer reduced bus and commuter train fares for employees who reside outside of Davidson County.

Vanderbilt Health employees can receive discounted parking rates for forming carpools. To encourage environmentally friendly modes of transportation, Vanderbilt Health has increased the number of electric vehicle charging stations, motorcycle and scooter parking spots, bicycle racks and shower facilities.



A young boy with brown hair and black-rimmed glasses is holding a glowing yellow lightbulb in his right hand. He is wearing a white collared shirt, a grey and red plaid bow tie, and a dark sweater. The background is a light blue wall with a white grid pattern.

Lowering energy consumption and **increasing savings**

In the past five years, Vanderbilt has installed energy-efficient air and heating units and automated light controls to reduce energy consumption.

The result? A 10% decrease in kilowatt usage and \$2 million in electrical savings. The environmental impact is equivalent to reducing carbon emissions by 17 tons.

Financial Summary



Financial Summary

Twelve Months
Ended June 30, 2024

Operating revenues

Patient service revenue	\$ 6,556,562
Academic and research revenue	822,778
Other operating revenue	224,092
Total operating revenues	7,603,432

Operating expenses

Salaries, wages, and benefits	3,959,568
Supplies and drugs	1,768,316
Facilities, equipment, and technology	432,411
Services and other	1,002,154
Depreciation and amortization	204,793
Interest	67,896
Total operating expenses	7,435,138
Income from operations	168,294
Nonoperating revenues and expenses	159,874
Excess of revenues over expenses	328,168
Excess of revenues over expenses to noncontrolling interests	(7,333)
Excess of revenues over expenses attributable to VUMC	\$ 320,835

(Numbers are in thousands)



Our Promise



OUR CREDO AND BEHAVIORS

We provide excellence in health care, research and education. We treat others as we wish to be treated. We continuously evaluate and improve our performance.

- I make those I serve my highest priority
- I respect privacy and confidentiality
- I communicate effectively
- I conduct myself professionally
- I have a sense of ownership
- I am committed to my colleagues



OUR PATIENT & FAMILY PROMISE

- Include you as the most important member of your healthcare team
- Respect your right to privacy
- Work with you to coordinate your care
- Personalize your care with a focus on your values and needs
- Communicate clearly and regularly
- Serve you and your family with kindness and respect

