

COMPLIANCE *pulse*

WELCOME TO THE JANUARY EDITION OF THE VUMC COMPLIANCE PULSE

The Office of Compliance & Corporate Integrity (OCCI) wants to keep you updated on important compliance topics. This month, we're again highlighting the importance of reporting.

Ways to Report Compliance Concerns

All Vanderbilt Health employees should report potential violations of the Code of Conduct, law, or policy. There are several ways to report these concerns or just to ask a compliance or policy question:

- Speak with your supervisor. If you are not comfortable with this, you have other options.
- Contact the [Compliance Office](#).
- Visit the [Integrity Line website](#) or call toll-free at (866) 783-2287. The Integrity Line is available 24 hours a day, 7 days a week. You do not have to leave your name, although you may be asked to check back to provide additional information or to answer questions.

We encourage these reports and investigate each one. All reports are confidential and shared only on a need-to-know basis. We have strict anti-retaliation policies to make sure anyone who raises a concern is protected.

If you have observed a patient care or safety incident, alert VUMC as soon as possible using the [Veritas incident reporting system](#). You may also report these concerns via our Integrity Line if you are not sure how to use Veritas.

Failure to Report

Failure to report a suspected violation is the same thing as being part of it. Speak up. Encourage your team members to speak up.

Reach out to your supervisor, department head, a key leader, or to our Compliance team. [Our dedicated compliance officers](#) are available to address any questions or concerns, and our Integrity Line is available 24/7.

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Follow Up

VUMC welcomes all concerns, whether you give your name or choose to remain anonymous. However, VUMC often needs additional information to investigate a reported concern effectively. If you raise an anonymous concern on our Integrity Line, please log back in using the case information supplied and see if our investigators have asked follow-up questions. Helping us with these questions greatly improves VUMC's ability to get to the truth. Your report remains anonymous even if you answer follow-up questions.

Additional Resources

For detailed contact information of your reporting options, access the [Compliance Reporting tip sheet](#). For facility specific contact information, see the [Compliance Officer Quick Contact Guide](#).

If you have any questions, contact the Compliance Office as compliance.office@vumc.org or visit the [OCCI website](#).