










## V.A.C. Ulta™ Negative Pressure Wound Therapy System Alarm Troubleshooting Quick Reference Guide (QRG)

QRG is intended for use by healthcare providers and is to be used in conjunction with the V.A.C. Ulta™ Therapy System User Manual and the V.A.C. Ulta™ Safety Information.\*

### Resolving common V.A.C. Ulta™ Negative Pressure Wound Therapy System alarms:

Alarms	Alarm Condition	Active Resolution	Healthcare Provider User Tip
<p><b>Low Pressure Alarm</b></p> 	<p>Unit has not reached the selected therapy setting and negative pressure at the wound may be below set pressure.</p>	<ul style="list-style-type: none"> <li>• Ensure clamps on SensaT.R.A.C.™ Pad and canister tubing are open.</li> <li>• Ensure tubing is not kinked, crimped, or blocked in any way.</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure a quarter-sized (2.5cm) hole has been cut in the drape.</li> <li>• Lower therapy unit and tubing to or below wound level.</li> <li>• Ensure SensaT.R.A.C.™ Pad is located in a flat area of the body, avoiding a skin fold.</li> <li>• Check patient positioning or any external compression devices that may impede flow. If applicable, remove external compression device</li> </ul>
<p><b>Blockage Alarm</b></p> 	<p>Unit has detected a blockage.</p>	<ul style="list-style-type: none"> <li>• Inspect to ensure a quarter-sized (2.5cm) hole has been cut in the drape.</li> <li>• Ensure clamps on the SensaT.R.A.C.™ Pad and canister tubing are open.</li> <li>• Ensure tubing is not kinked, crimped, or blocked in any way.</li> </ul>	<ul style="list-style-type: none"> <li>• Lower therapy unit and tubing to or below wound level.</li> <li>• Ensure SensaT.R.A.C.™ Pad is located in a flat area of the body, avoiding a skin fold.</li> <li>• Check patient positioning or any external compression devices that may impede flow. If applicable, remove external compression device</li> </ul>
<p><b>Leak Alarm</b></p> 	<p>Unit has detected a significant negative pressure leak.</p>		<ul style="list-style-type: none"> <li>• For larger, highly exuding wounds, adjust intensity level to highest level to ensure a faster draw down and quicker seal.</li> </ul>

\*Other alarms and features exist for this device. Always read and follow detailed instructions for use along with important safety information provided with the V.A.C. Ulta™ Therapy Unit and disposables. For questions of a medical nature, contact the treating physician. Ask your KCI representative for a copy of the quick reference guide for troubleshooting alarms associated with V.A.C. VeriFlo™ Therapy.

Alarms	Alarm Condition	Active Resolution	Healthcare Provider User Tip
<p><b>Battery Low Alert</b></p>  <p><b>Battery Critical Alarm</b></p> 	<ul style="list-style-type: none"> <li>Battery Low Alert indicates that the unit has approximately two hours before the battery power is too low to support continued operation of the V.A.C. Ultra™ Therapy Unit.</li> <li>Battery Critical Alarm indicates 30 minutes before the battery power is too low to support continued operation of the V.A.C. Ultra™ Therapy Unit.</li> </ul>	<ul style="list-style-type: none"> <li>Connect the therapy unit to a wall outlet to recharge the battery.</li> <li>Ensure power cord is securely connected to the therapy unit, the AC wall outlet, and the power supply brick.</li> <li>Note: The power supply has a two-part cord; one that plugs into an AC wall outlet and one that plugs into the V.A.C. Ultra™ Therapy Unit.</li> </ul>	<ul style="list-style-type: none"> <li>To maximize battery life, keep the unit plugged in.</li> <li>Address dressing leak alarms as quickly as possible to avoid a drain on the unit's battery.</li> </ul>
<p><b>Canister Full Alarm</b></p> 	<p>The canister is full and should be replaced.</p>	<ul style="list-style-type: none"> <li>If canister is full, change canister and select Reset on this screen to return to the Home screen</li> <li>If canister is not full, select Reset to return to the Home screen</li> </ul>	<ul style="list-style-type: none"> <li>Check if canister is full by comparing the level of fluid to the graduated marks on the canister.</li> </ul>
<p><b>Therapy Inactive Alarm</b></p> 	<p>The V.A.C. Ultra™ Therapy Unit has been ON and V.A.C.® Therapy has been paused or stopped for more than 15 minutes</p>	<ul style="list-style-type: none"> <li>Select Reset to return to the Home screen.</li> <li>Select Start/Stop to restart therapy.</li> <li>If therapy has been off for more than 2 hours, replace V.A.C.® Dressing with an alternate dressing.</li> </ul>	<ul style="list-style-type: none"> <li>If Therapy is not desired, turn the V.A.C. Ultra™ Therapy Unit off by using the Power button on the front of the unit.</li> </ul>

Note: If an alarm condition cannot be resolved, contact your healthcare provider or KCI.

**Important Note:** Indications, contraindications, warnings, precautions and other important safety information are contained in the V.A.C. Ultra™ Therapy System Safety Information Sheet and User Manual located on [www.kci1.com](http://www.kci1.com). Please consult a physician and product instructions for use prior to application. Rx only.

For additional information or technical assistance, call your local KCI representative, contact KCI at 1-800-275-4524, or visit [www.kci1.com](http://www.kci1.com).



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