## 2025 PILLAR GOALS

## EQUITY & INNOVATION GROWTH & PEOPLE SERVICE QUALITY FINANCE We seek excellence We nurture a caring, Collegiality is a central We relentlessly We invest our resources in a manner that and leadership as we culturally sensitive, and characteristic of our pursue and measure professional atmosphere culture and defines how supports our long-term advance our systems of ourselves against care, educational as we continuously invest we serve our patients, the highest quality obligation to society; to in the well-being and those we teach, and the performance in all achieve local, national practices and our commitment to aspirations of our people local and worldwide areas, from patient and worldwide impact in discovery and care to scholarship improving health community health equity **NET OPERATING MARGIN ACADEMIC PERFORMANCE** PATIENT EXPERIENCE **OBSERVED TO EXPECTED** WORKFORCE RETENTION (O/E) MORTALITY DAYS CASH ON HAND WORKFORCE ENGAGEMENT AMBULATORY VISITS **HEALTH EQUITY** AND SATISFACTION PATIENT HARM EVENTS PER SURGICAL INPATIENT ACCESS COMPOSITE MONTH VOLUMES PERCENTAGE READMISSIONS **KEY OUTPATIENT** PROCEDURE VOLUMES PERCENTAGE OF **INCLUDING OUTPATIENT** PREVENTATIVE SCREENS SURGERY COMPLETED IN ESTABLISHED CLINICS **CMI ADJUSTED RESOURCE LENGTH OF STAY**

