# Deloitte.





**Change Network Meeting: October** 

#### Change Network Agenda

October 26, 2022



- Supply Chain: Purchase Reqs & POs,
   Payment Cards, and Check Requests
- Diana's Demos
- HR Data Stabilization Process Begins
- Shared Experience: Notifications
- Tecsys Update
- Leader-led Actions
- Q&A



# FY24 Budget

#### **Budgeting Update**

- FY24 budgets will be created using our current tools (eBudget, Budget Forecast Tool)
- Training for FY24 will be offered beginning in January
- Workday Adaptive Planning, summer 2023
- FY24 Q1 Forecast (centrally)





# A bit more on Purchase Orders...

#### Workday Purchase Requisitions: Think ahead strategically

Workday Purchase Requisitions should be created to align with the invoice that will be matched to the Purchase Order. If not created correctly, POs will be closed prematurely or may require manual closure.

If purchasing 3 items for your computer setup.....

Quantity	Description	Cost per item	Total Cost
1	Computer Set	\$300	\$300

If the supplier sends and invoices one item (before the other 2 items), the PO will close out because the quantity (1) has been met.

This PO would remain open until all items are received. the Requisition should be created like this:

Quantity	Description	Cost per item	Total Cost			
3	Computer equipment	\$100	\$300			

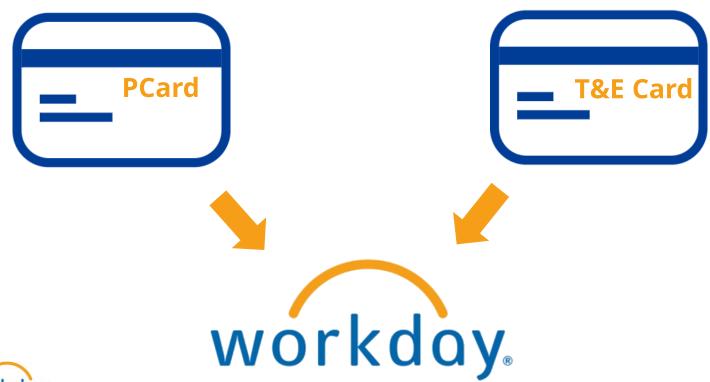




# **Payment Cards**

#### Payment Cards: Post Go-Live

Post go-live, <u>all</u> VUMC payment cards will be processed within Workday.



#### Payment Cards: Key Changes

- Cardholders and their managers will review and approve charges within the Workday Expense Report module
- Payment card transaction review and approval is part of the HR Supervisory Organization manager role in Workday
- Workday HR Manager will review and approve transactions for any payment cardholders who report to them directly





#### Payment Cards: Key Changes

- All purchases made with a VUMC payment card will be listed within the Expense Report module as Credit Card Transactions, usually within three (3) business days
- Cardholders will be required to submit all card charges monthly, uploading receipts as necessary per policy
- Electronic approvals and receipts within Workday will replace current-state 'PCard Binders'





#### Payment Cards: Workflow

- Expense report transactions will be routed automatically in Workday, based on the attributes of each expense
- After HR Manager approval, payment card transactions will be routed as applicable to a Cost Center Manager, Grant Manager, or for any additional approvals such as dollar amount
- This approval functionality means that with Workday, payment cards will be an approved form of payment for grant purchases after Workday go-live





# **Check Requests**

# Invoice

# "Check Requests" in Workday

**Supplier Invoice Requests** in Workday will be taking the place of check requests.

	RBILT W								
Is this paymont to or		U.S. Citizen or I	Permanent			as are for Accou	unting Use Only		
Resident? Yes No					Vendor # 1099 Amount \$		Code		
					Srt Cd Ck De	esc # 5	Sep Ck		
/endor E	mployee	Student							
Payee					Required Tax I.D./SS or				
	(Firel)	(M)	(Leet)		Employee/Student I	D#			
Mailing Address Max. 4 lines of 31 characters)					Invoice #				
MIX. 4 III46 OF 21 CHARACTER)					Invoice Date				
City/State				Decor	ption on Check stub	(If required)			
Zip/Postal Code		Country			phon on Check stub	(ii requireu)			
Payee Phone No.				Maximus	s of 30 characters)				
Business Purpose (	Required)								
(Will not appear on che		eparate sheet if a	dditional space is		ledger (if required)				
Account (5 digits)	Center (10 digits)			ID	Account (6 digits)	Amount			
						s			
			•						
Payment Method	(mark only o	ne)		Total Amou	nt Requested	\$			
Electronic Fu	nds Transfer				Additional Instru	ctions			
Direct De	posit (ACH -	to USA ban	ks only)						
Foreign V	Vire (Int'I. Ve	ndors only)							
<b></b>									
Mail to address	ss snown ab ce attached	ove							
The "Requested by (1) you have review	ed the expend	iture, business	reason, and do	cumentation for a	opropriateness/compl	iance with VUMC	policies and		
(2) payment has no or through any	at been request	ed or paid thro	ugh any other V	UMC payment pr	ocess, such as the pro-	ocurement card o	or accounts payabl		
The 'Approved by'	signature also	certifies as the	appropriate aut	hority to approve	this expenditure on th	e accounts and	centers listed.		
	Typed	or Printed Na	ame	Sign	ature	Date	Phone #		
Degreested b									
Requested by:									
Approved by:									
Approved by:									
Approved by:									
Accounting		Restricted, Department of Finance or Date Date							
Use Only						Date			



Supplier Invoice Requests

#### Check Request Form



#### When to use **Supplier Invoice Requests**

Most goods and services should be purchased from VUMC approved suppliers using a Purchase Requisition/Purchase Order in Workday or via a payment card.

#### Workday Supplier Invoice Requests should be used for\*:

- 3rd Party Clinical Services (Imaging, Testing, Dialysis)
- Advertising Costs (Non-Agency Contracts)
- Contributions/Donations/Sponsorships Insurance
- Insurance & Patient Refunds
- If payment is direct to an organization:
  - Prof'l Licensure/Registry/Certification/Memberships/Training
  - Registration Fees
- Risk Management
- Royalties
- Settlements/Attorneys/Legal Services
- Subscriptions/Books
- Taxes



\* This list is for example purposes only and will evolve as we further prepare for Workday go-live.

# Performance Central and HR Data Stabilization Update

#### Download Your Team's Historical Annual Evaluations

Performance Central will no longer be accessible after **November 30, 2022.** 

- The last 3 years of evaluation rating data will be brought into Workday
- After November, full details of historic annual evaluations will be <u>accessible only by HR</u> for audit and regulatory purposes
- Download PDF copies of your team members' historical annual evaluations from Performance Central before November 30 (for full details)





# **Critical**



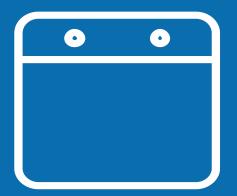


# HR Data Stabilization Process Begins...

- November 2022: Annual Increase process preparations begin
- February 2023: Workday final snapshot for go-live environment following annual increases
- Change Impacts
  - ✓ Requires manual entry in multiple systems
  - ✓ Duplication of Effort
  - ✓ Risk that systems will not be in sync.
- Continued changes pose significant risk to
  - ✓ Workday implementation April 2023
  - ✓ Paying employees correctly in Workday



#### Before...





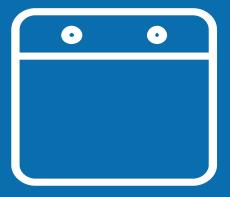
# HR Data: Workday Preparation Freeze & Annual Increase Processing

- By November 1, 2022: All job code requests to be submitted to Compensation
  - ✓ New job codes requests including job descriptions
  - ✓ Existing job code edits, and restructures
- Complete all job changes/reclassification for employees this month (October)
  - ✓ **By November 7:** Submit non-exempt job changes via ePAC with an *October 23<sup>rd</sup>* effective date
  - ✓ **By November 9:** Submit exempt job changes with a *November 1st* effective date or earlier



# Job Code Requests after November 1st...

#### After...



- Work with your HR Business Partner
- Job code requests (new or modifications) after November 1<sup>st</sup> will be considered as rare exceptions and require the approval of:
  - ✓ Service Delivery Director,
  - ✓in coordination with the entity leader, and
  - √The Chief Human Resources Officer
- Requests for job changes/reclassification that are placed on hold during transition will be
  - √ tracked by Compensation (in the Job Code Request Smartsheet)
  - ✓ reviewed following the Workday go live
  - ✓ processed in Workday after a period of stabilization



# **Shared Experience: Notifications**

#### Workday Notification Types

There are three types of Workday-generated email notifications:

Informational Notifications

Informational in nature; do not require the user to perform an action

Action Alert Notifications Generated when an action item appears for a user; requires the user to log into Workday to perform an action

Overdue Reminders Generated when an action item has passed its due date; reminds the user to log into Workday to perform the action





#### **VUMC Workday Notifications**



Default setting for email delivery of Workday notifications will be a **Daily Batch** (Delivery time TBD)



Users will be able to update preferences to 'Immediate' for Action Items



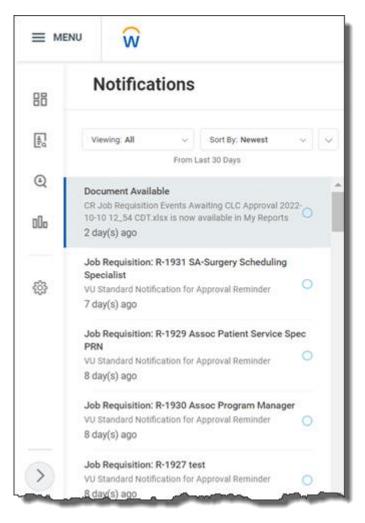
Users will be able to update preferences to 'Immediate' or 'Mute' for Informational Items



#### Workday Notifications

#### **Workday Inbox**

(real time):



#### **Outlook email**

(Default, Daily Digest):

#### Workday Inbox - Your Daily Digest



vumc2 <vumc@myworkday.com>
To: MyWorkday Test Notifications

#### **Daily Digest for Claudia Fontaine**

Friday, October 7, 2022

#### 2 Action Items (s)

CLICK HERE to sign-in to Workday

#### Action Items (2)

#### A To-Do Awaits you: Expense Report Approval

Business Process: Expense Report Approval
Subject: Expense Report: JDoe December Expenses
Click Here to view the notification details.

#### A To-Do Awaits you: Time Off Approval

Business Process: Time Off Request: Cornelius

Vanderbilt (000001)

Subject: Time Off Request: Vanderbilt 2022 12 22

Click Here to view the notification details.



# **Tecsys Update**

# Tecsys Day-in-the-Life Testing (DIL)

- Testing to validate functionality supports a typical day of usage
- Performed by end-users (VUMC Tecsys Super Users/Testers) using actual business processes

#### **VUMC's DIL Schedule:**

Date	Location	Participants				
November 8, 2022	Adult: Procedural Areas, OR, IP & Supply Chain Children's: Procedural Areas	Super Users/Testers by Clinical Leaders				
January 10, 2023	<b>Wilson County:</b> Procedural Areas, OR, IP & Supply Chain	Super Users/Testers by Clinical Leaders				
February 7, 2023	VTHH & VBCH: Procedural Areas, OR, IP, & Supply Chain	At-the-Elbow (ATE) support				



#### At-The-Elbow Support

#### At-the-Elbow Support ✓

Areas affected by the Tecsys implementation will have designated At-the-Elbow Support who will act as system experts and provide peer-to-peer support.

Please update this list for your local At-the-Elbow Support:

#### At-The-Elbow Support List (Excel)

Description							Con	figuration						7
tecsys  Description	eStar Nursing Doc Support Needed	Room(s)	Cost Cente ▼	. Co.	Par Disolation	A Care	* Pus	Case Carman	Nowbolk II.	./*	Notes •	Note: Ensure a	ell shifts are covered an	nd please indi
VUAH1PROC GI	Yes	1739	2011770000						Х					
VUAH1PROC GI	Yes	1409;1410;1414;1419;1412;1415;1421	2011770000						×					
VUAH1PROC GI	Yes	1215	2011770000						×					
VUAH1PROC GI	Yes	1128;1129	2011770000						×					
VUH GLENDOSCOPY SERVICES TRACKED ITEMS	No		2011770000			×	X		×					3
VUAH3 OR PERFUSION	Yes	3635	2011800000	×					×					
VUAH4 OR	Yes		2011880000	X		×	X	×	×					<b>\$</b>
MCE3 OR	Yes	3023	2012250000	X		X	X	×	×					
VUAH1PROC CATH-CRMI	Yes	1764	2014790000	X		X	X		×					
VUAH5T PROC CATH	Yes	5601;CCL1-5	2014830000	X					X	X				
VUAH5T PROC CATH	Yes	5620; VCCOC; EP1-4	2014840000			X	X		×					
VUAH1PROC RADIOLOGY	Yes	1031;1096	2014910000											-
VUAH1PROC RADIOLOGY	Yes	1140;1142	2014910000											
VUAH1PROC RADIOLOGY	Yes	1003C;1096	2014920000						×					
VUAH1PROC RADIOLOGY	Yes	909	2014940000											
VUAH1PROC RADIOLOGY	Yes	1258	2014950000	X					X					3
VUAH1PROC RADIOLOGY	Yes	1009;1096	2014970000						X					

#### Tissue Usage for External Clinics

Manual Case Creation and CDUI

- Clinics that receive their tissue from another VUMC location and store it, will have their tissue received in a POU hospital.
  - Manual documentation (log) at clinic
  - Tecsys documentation by auditing team
  - Clinic will use Tecsys for Tissue Log Report when needed
  - These tissue storage locations may be physical (p) or virtual (v)
  - These clinics include: Belcourt Oral (v), Bedford Wound Care (p), VOF Clinic (v), Tullahoma Wound Clinic (v)
- Clinics that receive their tissue from another VUMC location, but DO NOT store their tissue.
  - Clinics will not use Tecsys
  - Any usage will be part of the main hospital inventory
  - These clinics include: <u>TVC3</u> wound, <u>MCE4</u>, <u>Vanderbilt Eye Institute</u>
- Clinics that receive their own tissue will have access to Tecsys.
  - These clinics include: Brentwood & Hendersonville

# **Leader-led Actions**







#### October Change Network I

- **Budgeting Update: FY24 budg** created in current tools.
- Payment Cards: PCards and T& will be reviewed and approved Workday. The HR manager rol transactions for the cardholde
- Supplier Invoice Requests in V replace check request forms.
- Shared Experience: Notification notifications generated from V defined, Informational, Action Overdue Reminders will be bat daily to Outlook Inboxes.
- Tecsys Go-Live: Aligned with t live: The Day-in-the-Life testing shared. Please continue tag m Kanban has been installed)in y tracking in Tecsys for clinics wa

#### Meeting Materials Can Be Found MyWorkday Change Network W

- October 26th Meeting Recordi
- Change Network Department
- Previous Leader-led Actions

#### Leader-led Actions for October

- Share the October Change Network Department Presentation with your team
- HR Data Stabilization: Submit all job code reguests to Compensation by 11/01. Complete all job changes/reclassification by 11/7 (non-exempt) and 11/9 (exempt).
- Download PDF copies of historical annual evaluations by 11/30 for full details.
- Identify Tecsys At-the-Elbow support by 11/6 (At-the-Elbow Support)
- Continue with Kanban static board procedures in Kanban locations that have been rolled out (see resources https://www.vumc.org/pou/training).
- PO cleanup continues: Clean up purchase orders (POs) by closing older, inactive POs now to prepare for the transition to Workday. PO Reference Guide If you have a blanket PO, extend it.





# **Thank You**