



## WalkMe Add-in —Manual Installation Instructions

This guide will instruct you how to add the WalkMe add-in extension to your computer so that you will have the full experience of WalkMe while using Workday at VUMC. Note that if your computer is a Macintosh, you will need to install the version for the browser you use.

If you do not have administrative rights to your machine, please contact the VUMC IT help desk for assistance installing the Add-in to your machine.

### For Chrome / Edge—Macintosh

1. Navigate to the Mass deployment guide here: <https://extguide.walkme.com/#/login/64688310410b11ed95bd9fc0c2f8fc1d?allInOne=true>
2. Select Mac ; then select Chrome or Edge
3. Select Deployment Method - Jamf
4. Download the file from Step 1
5. Find the .mobileconfig file on your computer and run the file on local computer (Admin rights needed)
6. Restart browser and confirm you see the extension

### For Safari / Firefox—Macintosh

1. Navigate to All In One Installer here: <https://extguide.walkme.com/#/login/64688310410b11ed95bd9fc0c2f8fc1d?allInOne=true>
2. Select MacOS PKG ; then select Safari or Firefox
3. Select Download for MacOS (A PKG file will be downloaded to your computer)
4. Locate the PKG file and run the file on local computer (You will need to have Admin privileges to install)
5. Restart browser and confirm you see the extension

### PC / Windows Instructions

1. Navigate to All In One Installer here: <https://extguide.walkme.com/#/login/64688310410b11ed95bd9fc0c2f8fc1d?allInOne=true>
2. Select Windows Installer 32-bit or 64-bit
3. Select all Browsers and click Download
4. Locate the MSI file and run the file on local computer (You will need to have Admin privileges to install)
5. Restart browser and confirm you see the extension