



VUMC BUSINESS EDUCATION

### Workday Workshop:

### Performance Management

Annual Evaluations & End of Orientation For Managers

Duration: 45 minutes

### Access Workday through the VUMC Network or VPN

To access all the features and functionality of Workday, you must be on a VUMC network – either by being onsite or by using VPN (BIG-IP Edge Client)





## Workshop Agenda

- Review the Evaluation Timeline
- Review Employee Accountabilities
- Request Feedback from another Manager
- Access and complete a Manager Evaluation
- Complete a Manager Acknowledgement
- Review the process of the Performance Evaluation
- Complete an End of Orientation form



### Sample Evaluation Process Timeline



Note: This timeline is subject to change annually.



### Sample Evaluation Timeline



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# **Employee Accountabilities**

## **Employee Accountabilities**

Employee will complete the self-evaluation or will opt to skip the evaluation.

After the manager completes and submits the manager evaluation, the employee must review and acknowledge the evaluation from their My Tasks.

Employee must archive goals after the manager and employee have both acknowledged the Annual Performance Evaluation.



## Request Feedback



## Requesting Feedback

Managers should only request feedback from another manager with whom the employee has worked under.



The feedback will not be visible for the employee on the Performance Evaluation. Note, if feedback was received before **July 1**, it will appear on the Manager Evaluation under Feedback when completed.



### Reviewing Feedback in Employee Profile



If feedback is received after July 1, you can review the feedback in the employee profile. Select **Feedback** from the menu and then select **View Feedback Received** to review the feedback.

Feedback Received	View Feedback Received	Feedback Requested Feedback or	My Team		
3 items					⁄⊞ ≣ ╤ ∟" 🎟 🖽
			Feedback Re	ceived	
Date	Photo	From	Feedback	Badge	Туре
06/12/2024		Anita Knapp	Sample Feedback 1	Bright	Anytime Feedback
06/12/2024		Jack Pott	Sample Feedback 2	Innovative	Anytime Feedback
06/12/2024		Holly Wood	Sample Feedback 3	Teamwork	Anytime Feedback

# **Complete Manager Evaluation**



## **Button Overview**



Back: return to the previous page

**Next:** continue to the next page

**Save for Later:** evaluation responses will be saved and can be access from the Workday Inbox

**Close:** exit the evaluation, responses will not be saved

Submit: evaluation is complete, edits cannot be made after submission

**Send Back:** evaluation is returned to employee, manager responses will not be saved



## Access Manager Evaluation

- The manager evaluation can be accessed from the manager's My Tasks
- When ready to start the manager evaluation, the manager should select **Get Started** to access the task

Get Started





Leaders, ensure that your feedback on your employee's self-evaluation form is based on observations, continuous coaching, and feedback made and collected throughout the year.

## Prior Year Goals

If your employees have goals that were not archived from prior years before June 4, they will populate to the evaluation. To ensure that these goals do not impact the evaluation rating, follow the steps below or review the linked resource.

- 1. Check the due date of each goal. If it is not in FY24, change the status to **Not Applicable**.
- 2. Ensure that the weight for these goals is listed at **0**.
- Update the FY24 goal weights as needed so that they equal 100 when added together.

**QRG Managing Prior Year Goals** 



## **Optional Sections**

**Accomplishments** are actions in which the employee went above and beyond to help their team and/or department accomplish a performance goal.

**Development Items** are skills, knowledge, and/or abilities that an employee needs to be successful in their current position or in future positions they aspire to.

- Professional Development: the process of preparing for future job positions the employee may aspire to.
- **Skill Enhancement:** the process of building and improving skills specific to current job requirements.

**Supporting Documents** provide information specific to recent achievements, successful completion of performance goals, development goals, and/or development items.



### Performance Evaluation Conversation



If you think you would like to edit your annual evaluation after you have had your performance review discussion with the employee, you can create a PDF of the annual evaluation to send to your employee and then select **Save for Later**. Once you have had your annual evaluation conversation, you can go back in, revise where needed, and select Submit.

Once you Submit, you are no longer able to edit your evaluation.





## Complete Manager Acknowledgement



## Manager Acknowledgment

After the employee submits their acknowledgment, the manager will be prompted to complete their manager acknowledgement of the performance evaluation from their Workday Inbox.

lanager						Employee	
Status *				:=		Status	Acknowledge without Comments
Comment	Format	~ B	ΙU	<u>A</u> ∨ !≣	€ <sup>≌</sup> ™	Comment	
						Acknowledged By	
						Acknowledgement Date	07/18/2023 10:03 AM

# **Review the Process**



## Manager Hub

Managers can access the Manager Hub in Workday to track where all of their employees are in the Annual Evaluation Process. Managers can also easily email their team members from this tool to remind them of their annual evaluation.





## Find Completed Performance Reviews



Individual Goals Archived Goals Development Items Performance Reviews Reviews
In Progress 2 items

Managers and employees can access their completed

Performance Evaluations and their End of Orientation

Evaluation under Performance in the employee's profile.

⊞ ⊞ Contains Hidden Review Sections Start Date End Date Status Awaiting Annual Employee Performance Yes 07/16/2023 07/22/2023 Provide Manager Review View Create Evaluation Template: Comments End of Orientation Evaluation -Yes - All 07/16/2023 07/22/2023 **Complete Manager Evaluation** View Create Ad Hoc: for Performance Review ► I

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## **End of Orientation**



## EOO Process

- 1. When the employee has reached the end of their orientation period (6 months for exempt employees, 90 days for non-exempt employees) the manager will receive a notification to their My Tasks prompting them to complete the End of Orientation Manager Evaluation.
- 2. After the manager completes the End of Orientation Evaluation, they will meet to discuss the evaluation with the employee. The manager will need to confirm that they have met from a To Do task that will appear after the manager completes the evaluation.
- 3. Employee will review and acknowledge the End of Orientation Evaluation. Then the Manager will be prompted to acknowledge also.
- 4. The End of Orientation Evaluation can be found in the employee's profile under Performance and Performance Reviews.



## **Evaluation Topics**

### **Evaluation Ratings** (*Rating Response*)

- Quality of Work
- Quantity of Work
- Credo
- Ability to Learn
- Initiative
- Availability

### **Competencies and Requirements** (Yes or No response)

- Employee has completed Compliance Requirements
- Employee has completed Department Competencies/Onboarding
- Employee and Manager have reviewed the Employee's Job Description
- Employee and Manager have established and reviewed goals and have entered them in Workday

### **Strengths and Development Opportunities** (Short answer response)



# Conclusion

## Key Takeaways



#### Access

- If the leader selects Send Back or Close (without saving), all information that they have input to the Manager Evaluation will be deleted.
- You may need to be logged into the VPN to access and use the Walkme Smart Tips.

#### Goals

- Review all goals to ensure that they are the appropriate FY24 goals.
- All goals should be Performance Goals on the Annual Evaluation.

#### **Review and Submit**

- Changes cannot be made after submission, be sure to review all sections before hitting submit.
- Manager must acknowledge the evaluation after the employee.

#### Feedback

- When requesting feedback, if you can select a privacy option, select **Do not share with employee**.
- Manager Requested feedback will only appear in the manager evaluation if feedback was given before July 1, 2024. After July 1, feedback received will only appear in the employee profile feedback section.

#### **Performance Evaluation Conversation**

- Print PDF icon is available if you need it for your discussion with the employee.
- Managers can have their discussion with the employee prior to submission of the evaluation and changes can be made.

#### Reminders

- Save often Workday will time out around 20 minutes of inactivity.
- Remind employees to complete their self-evaluations before July 2.



WDHR-802-W5\_Annual Performance Evaluation for Managers

<u>QRG\_Annual Performance Evaluations for Managers</u>

<u>QRG\_Manage Assigned Goals and Add New Goals</u>

**QRG** Setting Goals on Behalf of Employees

**QRG Managing Prior Year Goals** 

**QRG End of Orientation Evaluation** 

If you have technical issues, submit a Workday Help Ticket.

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