# Research Workday Town Hall May 16, 2024



## Research Workday Town Hall Agenda

May 16, 2024



- PI Dashboard Update
- FDM Guide
- Fund Balance by Worktags Activity Report
- Commitments and Obligations for Fiscal Year End
- Effort Certification v. Recertification
- FedEx Update
- Q&A



# PI Dashboard Update



# PI Dashboard- Primary Reports

- Portfolio Tab
  - PI Status Summary for Direct Costs workbook version; VU Grant workbook version
  - Displays budget vs. actual data by total award line (also includes commitments and obligations)
  - Includes award lines with lifecycle status-pending, active, internal closeout needed, closeout in progress
- Grant Detail and VU Grant Detail Tabs
  - CR Fin Budget vs Actual for Grant or Award; CR Fin Budget vs Actual for VU Grant
  - Displays budget vs. actual data by object class (budget category)
  - Includes award lines with lifecycle status-pending, active, internal closeout needed, closeout in progress
  - Reporting shows both direct and indirect costs
- Effort Trend for Principal Investigators
  - Displays all effort for workers on the grant selected
- These reports are now updated and available in Production for Administrators to review.

# PI Dashboard- Preparation

Two areas of focus are critical to successful roll out of dashboard reporting:

- 1. Accurate award line statuses/dates
- 2. Accurate award line budgets

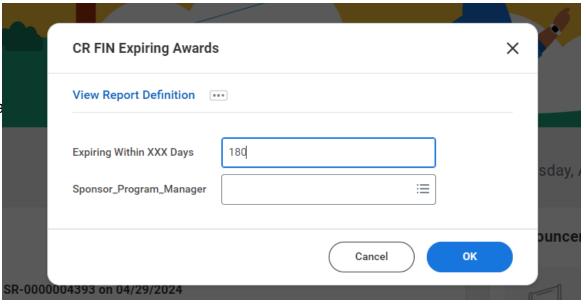
# PI Dashboard- Award Line Status

The post award team is evaluating all award lines w/ end date in the past and award line in active status.

- Contact your post award accountant if:
  - An award closeout has been completed and award is still active in Workda
  - An expired award still needs closeout
- Contact OSP via PEER intake framework if:
  - An award line end date is not correct and requires correction



- CR FIN Expiring Awards
  - Displays all award lines with end date in XX days (input into the prompt).
  - Ex. If 10 days is input into the prompt, report output will display all award lines w/ end date 10 days into the future + anything in the past that is still active (which includes- Pending, Active, Internal Closeout Needed, Closeout in Progress)
  - CR FIN Award Lines Expiring in XX Days will be retired



# PI Dashboard- Award Line Status

- All NCEs need to be reported to OSP via PEER
  - Work with pre-award specialist for submissions (requests)
  - Work with award specialist for pre-approved extensions impacting grant end dates.
- Proactively manage contract end dates by responding to PEER notifications (especially on continuous contracts with no end dates)

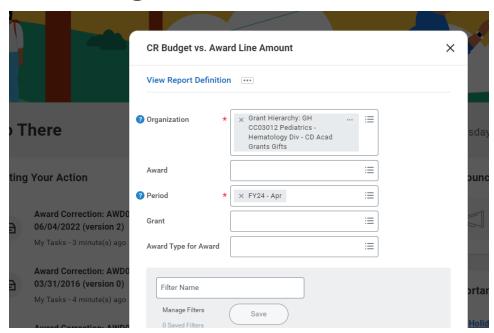
# PI Dashboard-Award Line Budget

Accurate budgets detail is necessary for Status Summary by PI reporting and other Budget vs. Actual reporting to provide meaningful data!

- Grant Managers are notified when new awards are created.
  - System generated notification is the primary mechanism available to alert a new budget needs entered.
- Grant Managers are notified when award corrections are processed.
  - System generated notification is the primary mechanism available to alert a budget amendment is needed.
  - Correction reasons that prompt notification include Award Activation, Award Line Addition, Funding Change.
- CR Budget vs. Award Line Amount



- Displays variances between award line amount and budget amount entered by grant.
- Always prompt using grant or grant hierarchy as shown.



# PI Dashboard-Award Line Budget

#### **IMPORTANT NOTES**

- PI status summary reporting is for DIRECT COSTS only. To display accurate data within this report, you must at least enter budgets split by a direct and indirect category.
- If your award line amount in Workday is not correct (due to funding change, reallocation, etc. you will need to contact OSP for award correction (VIA PEER)
- If you did not create separate cost centers for subawards prior to Workday as requested, you will need to think through how to best manage your budgets:
  - Your budget may need to be split across the parent line (where pre-workday subaward expense is allocated) and the line set up for the subaward (if it continued).
  - Please keep in mind that moving subaward expense between award lines will result in F&A adjustments that are likely not correct on the parent award. This is not recommended.
- Don't forget about budgeting for indirect cost on subawards
  - Example: a new federal subaward line will be set up for the contract amount + IDC. For \$50,000 subaward on an award with 73% IDC, the award line will be set up for \$68,250. Budget should be set up for \$50K subaward (direct cost) & \$18,250 (IDC).

# **FDM Guide**



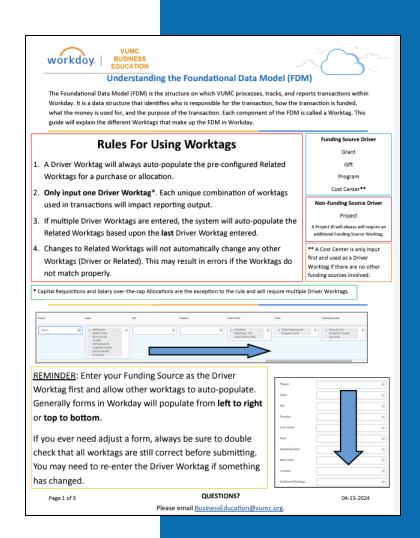
## Foundational Data Model (FDM) Guide

The FDM Guide can be accessed from the Workday Training Hub.

This guide includes...

- Basic principles to know when using Driver Worktags
- Detailed information on each Driver Worktag.
- How to use the Related Worktag report to find Grant, Gift, and Program Worktags associated with a cost center.





# Identifying Driver Worktags

## **Funding Source Driver Worktags**

Grant

Gift

Program

Cost Center\*\*

\*\* A Cost Center is only input first and used as a Driver Worktag if there are no other funding sources involved.

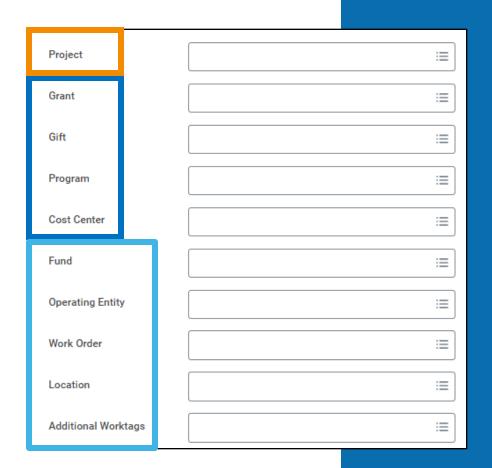
### **Non-Funding Source Driver Worktags**

Project

A Project ID will always require an additional Funding Source Worktag.

## **Related Worktags**

All other Worktags that do not automatically populate other fields.



# Understanding Driver Worktags

A Driver Worktag will always auto-populate the pre-configured Related Worktags for a purchase or allocation.

Only input one Driver Worktag\*. Each unique combination of worktags used in transactions will impact reporting output.

If multiple Driver Worktags are entered, the system will autopopulate the Related Worktags based upon the <u>last</u> Driver

Changes to Related Worktags will not automatically change any other Worktags (Driver or Related). This may result in errors if the Worktags do not match properly.



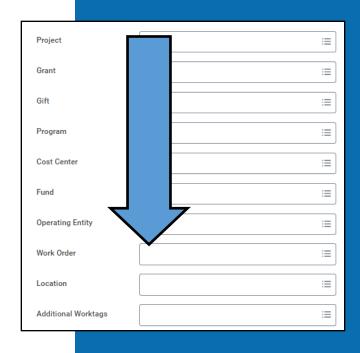


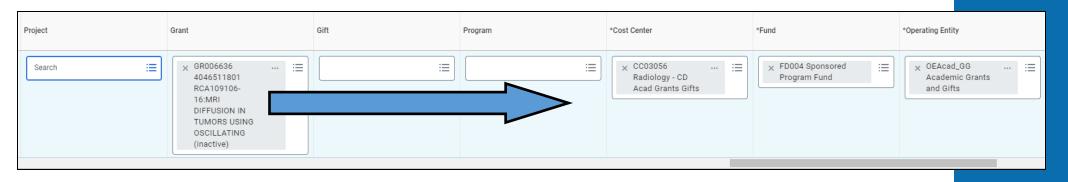
\* Capital Requisitions and Salary over-the-cap Allocations are the exception to the rule and will require multiple Driver Worktags.

# **Entering Driver Worktags**

REMINDER: Enter your Funding Source as the Driver Worktag first and allow other worktags to auto-populate. Generally, forms in Workday will populate from **left to right** or **top to bottom**.

If you ever need adjust a form, always be sure to double check that all worktags are still correct before submitting. You may need to re-enter the Driver Worktag if something has changed.





# **Fund Balance Reporting**



# Fund Balance Reporting

A new report is being delivered to provide a comparable view to the legacy Fund Balance reporting. The transition to Workday created accounting changes in areas of capital expenditures, sponsored research reporting and gifts. This report is meant to get our departmental users back to an apples to apples view with legacy data for cost center, grant and gift worktags while remaining true to the sponsored research and gift reporting that was already

developed.

Company	Consolidated Vand	erbilt University Me	dical Center	Per	od FY24 - May										
Organization															
302 items														XΞ	<b>≡</b> <del>=</del>
Cost Center	Fund	Grant	Gift	Program	Assignee	Prior Year Fund Balance	Revenue and Contributions	Contra Indirect Cost Recovery Overhead	Expenses Less Depreciation	Transfers	Capital Purchases	Fund Balance Before Encumbrances	Commitments	Obligations	Fund
	FD001 General Fund		(Blank)		(Blank)	0.00	0.00	0.00	(\$10,674.62)	0.00	0.00	(\$10,674.62)	0.00	0.00	(\$10,67
	FD001 General Fund		(Blank)		(Blank)	(\$369.32)	0.00	0.00	\$0.00	0.00	0.00	(\$369.32)	0.00	0.00	(\$36
	FD001 General Fund		(Blank)		(Blank)	(\$46.79)	0.00	0.00	\$46.79	0.00	0.00	\$0.00	0.00	0.00	
	FD001 General Fund		(Blank)		(Blank)	(\$231.44)	0.00	0.00	\$0.79	0.00	0.00	(\$230.65)	0.00	0.00	(\$2
	FD001 General Fund		(Blank)		(Blank)	0.00	0.00	0.00	(\$460.93)	0.00	0.00	(\$460.93)	0.00	0.00	(\$4
	FD001 General Fund		(Blank)		(Blank)	(\$460.42)	0.00	0.00	(\$830.33)	0.00	0.00	(\$1,290.75)	0.00	0.00	(\$1,29
	FD001 General Fund		(Blank)		(Blank)	0.00	0.00	0.00	(\$2,489.15)	0.00	0.00	(\$2,489.15)	0.00	0.00	(\$2,48
	FD001 General		(Blank)		(Blank)	0.00	0.00	0.00	(\$523.16)	0.00	0.00	(\$523.16)	0.00	0.00	(\$5)

# Column Definitions

									Æ∭₹‰₽
Prior Year Fund Balance	Revenue and Contributions	COST Decovery	Expenses Less Depreciation	Transfers	Capital Purchases	Fund Balance Before Encumbrances	Commitments	Obligations	Fund Balance After Encumbrances
0.00	0.00	0.00	(\$10,674.62)	0.00	0.00	(\$10,674.62)	0.00	0.00	(\$10,674.62)

Column	Help Tip						
Prior Year Fund Balance	Net Assets Prior Year						
Revenue and Contributions	Total Operating Revenues + Total Nonoperating Revenues and Expenses + Contributions + Contra Indirect Cost Recovery Overhead						
Contra Indirect Cost Recovery Overhead	Accounts 4215 and 6430						
Expenses less Depreciation	Total Operating Expenses - Depreciation Expense (non-cash item)						
Transfers	Account 3700						
ICanital Pilichases	Property, Plant and equipment, Net + Depreciation Expense + Other Noncurrent Assets (represents cost of equipment purchased)						
IFIING Ralance before Enclimbrances	Prior Year Fund Balance + Revenue and Contributions + Contra Indirect Cost Recovery Overhead - Expenses less depreciation - Transfers - Capital Purchases						
Commitments	requisitions						
Obligations	Purchase orders and Payroll Obligations						
Fund Balance after Encumbrances	Fund Balance before Encumbrances - Commitments - Obligations						

# Filtering by Funds

Many of the sponsored research and gift reporting already developed was pre-filtered by funds, to provide the correct balances to users. The Fund Balance by Worktags – Activity report is meant to be used for cost centers, programs, grants and gifts, which means the end user will be required to correctly filter on Fund to return accurate data.

Sponsored Research (Grant Worktags including VU Endowments and VA IPA)

- FD004 Sponsored Program Fund
- Represents the billable activity to a grant worktag

Spendable Gifts

 Combination of FD001 General Fund and FD002 Temporarily Restricted Fund will return funds available to spend

Endowments (VUMC Endowments)

- For funds available to spend, please use the Departmental Gifts landing page
- To see full Market Value, view endowments with FD001, FD002 and FD003 Permanently Restricted Fund which includes the Corpus amount

Cost Centers, Programs (includes grant residuals), and Assignees

• FD001 General Fund

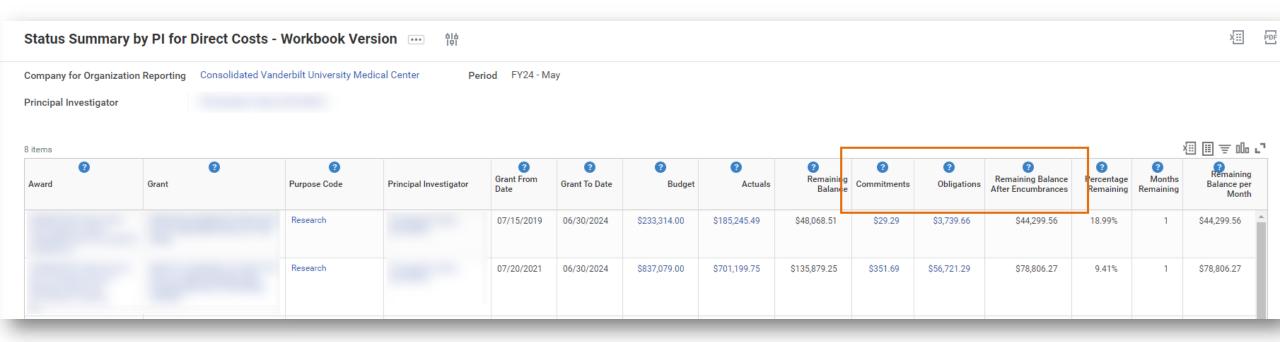
# **Commitments and Obligations for Fiscal Year End**



# Obligations and Commitments for Remaining Balance

Our Research Enterprise are the heaviest users of commitment and obligation data, for the purpose of calculating a Remaining Balance after Encumbrances. Special consideration should be taken for running reports during the fiscal year end process to ensure the best customer experience and data quality.

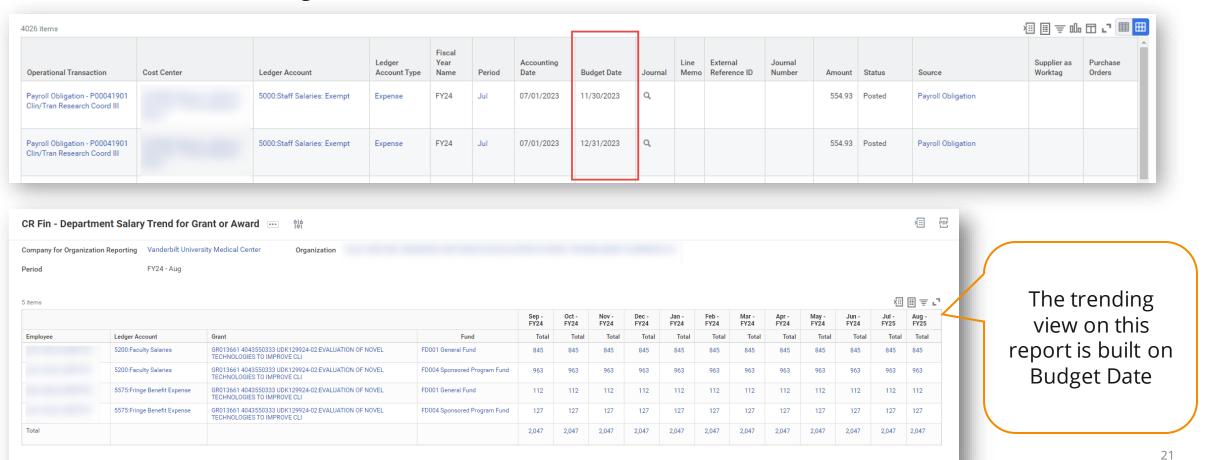
As a quick reminder, commitments are generated from approved requisitions, while obligations are generated from purchase orders and expected payroll results.



# GL period vs Budget Date

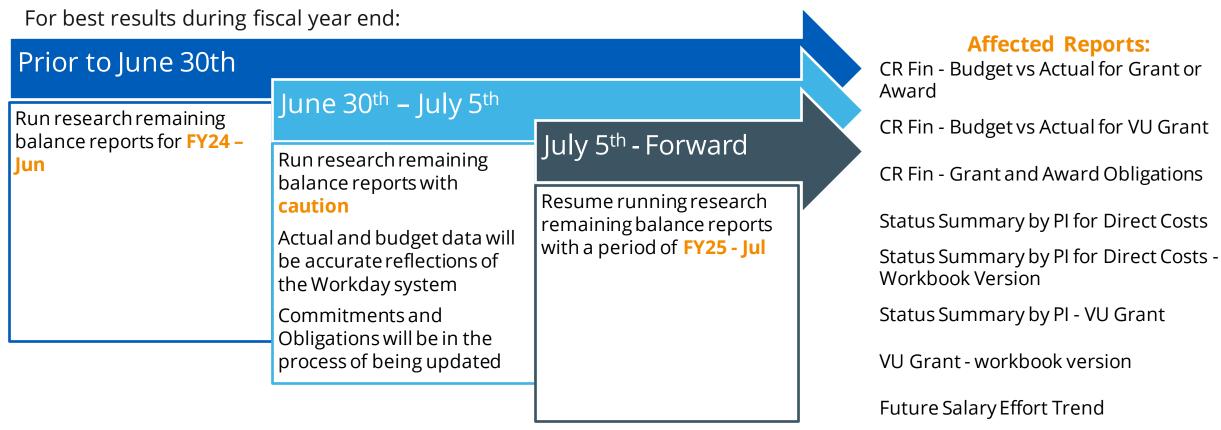
When Commitments and Obligations are created, liquidated, or updated, they post in the current open GL period. All obligation journals are also tagged with a Budget Date, which denotes the period in which the expense is expected to pay.

For best results during the year, reporting on obligations should be run for the current open GL period. Drilling or trending views should be built off the Budget Date field.

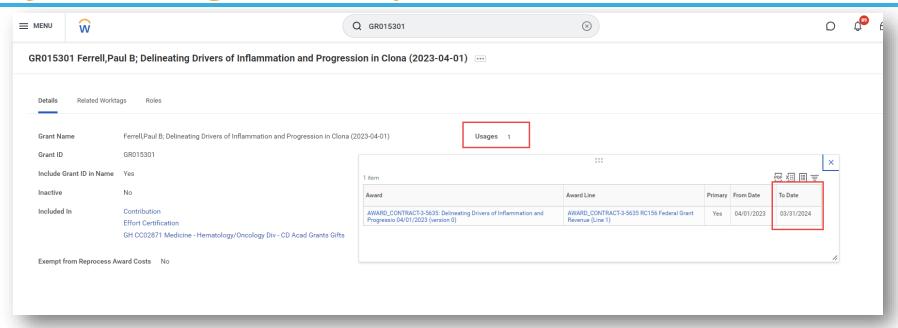


# Fiscal Year End Consideration for Research Obligations

For fiscal year end, all open obligations (Procurement and Payroll obligations) will need to be liquidated in the June FY24 GL period before being rebuilt in the July FY25 period. These processes will be run in tandem with the closing of the associated sub ledgers (Accounts Payable and Payroll). This upcoming fiscal year the obligation rollover process will begin on Sunday June 30<sup>th</sup>, and will complete by Friday July 5<sup>th</sup>.



# Payroll Obligations Updates - New Notification



Payroll obligations update for HCM transactions such as new hires, terminations, payroll costing allocation changes, and compensation changes on a bi-weekly schedule aligned with the bi-weekly payroll cycle. Obligations will update the first week of the pay period (i.e. week of 8/14, 8/28).



A new email notification has been configured to alert Grant Managers and Grant Financial Analysts when the process to update the obligation calculations has completed! Watch for an email from **VUMC Workday** with this text:

Payroll obligations have been calculated and posted for the VUMC company. Grant remaining balance reports are now updated based on the most current costing allocations and HCM worker record. Future effort trend reporting will reflect changes tomorrow, after the PRISM overnight refresh.

# Effort Certification and Recertification in Workday



#### **Recent Communications**

May 6, 2024 – **Important Effort Certification Communications** (with Effort Certification in Workday email attached) to 236 CBOs, Effort Certification Reviewers\*, and Grant Managers\*

May 7, 2024 – **Effort Certification in Workday** to 2,972 Certifiers from first Effort Certification in Workday (403 were not emailed because they have since terminated employment to total 3,375 that certified)

May 9, 2024 – **Effort Certification vs Recertification** to 95 Effort Certification Reviewers to clarify questions resulting from other emails

May 14, 2024 – **Effort Certification vs Recertification** Teams Meeting attended by 78 Effort Certification Reviewers, CBOs, and those who support the effort process (recording is available for Effort Certification Reviewers who were unable to attend)



# "Recertification" and "Effort Reporting Compliance Commitment" communicated to Certifiers on May 7, 2024

#### Sent on behalf of Scott Phillips and Susan Meyn:

Thank you for certifying your effort during our first effort certification period (3/26/23- 9/30/23) in Workday. We want to provide additional information about the recertification process in Workday and reiterate VUMC's commitment to abiding by federal regulations and effort reporting compliance.

Reviewing and ensuring effort is correct prior to certification is essential to effort reporting compliance. When changes are made to a previously certified effort period, recertification of that same effort period is now required, consistent with our historical practices.

This initial recertification process was delayed to May 7, 2024 to incorporate process improvements based on the feedback and experience from the first effort certification. Once the recertification process is initiated in Workday, recertification will become a part of our regular effort processes and will occur weekly. This was a routine part of our process historically in ePAC and will become a regular part of process in Workday once initiated. This has been communicated to our Effort Certification Reviewers with the expectation of timely review as they are the first step in this workflow. The concept of "recertification" was presented in the Research Town Hall on April 18, 2024, view at <a href="https://share.vidyard.com/watch/nvC2tCrobQWC5PaE79r9vF">https://share.vidyard.com/watch/nvC2tCrobQWC5PaE79r9vF</a>.

- If you have requested changes to the previously certified period, you will receive a request in your Workday inbox to "recertify" your effort report. This effort report will replace the report you originally certified. If you have any questions related to the information in your effort report, please contact your department administrator, and email <a href="mailto:vumc.effort@vumc.org">vumc.effort@vumc.org</a>. This process begins on May 7 in Workday.
- If you have not requested any changes to the previously certified period but have outstanding questions about your certification, please contact your administrator and Tesha Garcia-Taylor and email <a href="mailto:vumc.effort@vumc.org">vumc.effort@vumc.org</a>. It is critical that we receive and resolve all questions related to the effort certification process. We may not be able to address all workflow requests associated with the new system, but we plan to address all questions regarding certified effort.
- You are able to review your certified effort for the first effort certification period by searching Effort Certification Status for the period 3.26.23 to 9.30.23 Self and entering your name.

Before the next effort certification is initiated on May 24, 2024 for the period October 1, 2023 – March 31, 2024, you will receive a summary of improvements to the process and an updated quick reference resource.

#### IF YOUR EFFORT WAS CORRECT THAT YOU PREVIOUSLY CERTIFIED AND YOU HAVE HAD NO CHANGES,

STOP READING NOW



#### DO YOU HAVE ANY QUESTIONS ABOUT THE PREVIOUSLY CERTIFIED EFFORT PERIOD?

CONTACT VUMC EFFORT, YOUR DEPT ADMINISTRATOR, AND TESHA



#### HAVE YOU HAD ANY CHANGES TO THE ORIGINAL EFFORT PERIOD?

YOU WILL RECEIVE A 'RECERTIFICATION' SOON



#### DO YOU WANT TO CHECK YOUR EFFORT THAT YOU PREVIOUSLY CERTIFIED?

Run <u>Effort Certification Status for the period 3.26.23 to 9.30.23 – Self</u> – THERE WILL NOT BE A SUBMIT BUTTON – YOU ARE SIMPLY VIEWING YOUR PREVIOUSLY CERTIFIED EFFORT

#### What is 'Recertification' of Effort?

- When changes have been made to a previously certified effort period,
   recertification of that same effort period is required
  - Every effort should be made to ensure that the original certified Effort Report is correct
  - To minimize the need to recertify, the original Effort Report should be carefully reviewed before it is certified by the employee
  - Yes, that point was repeated twice...
- Recertifications, if required, will begin arriving in your Effort Certification Work Area and Inbox in the next few weeks
- You will see warning during PAA entry, "Effort has already been certified, recertification may be required if this change impacts a federal award."

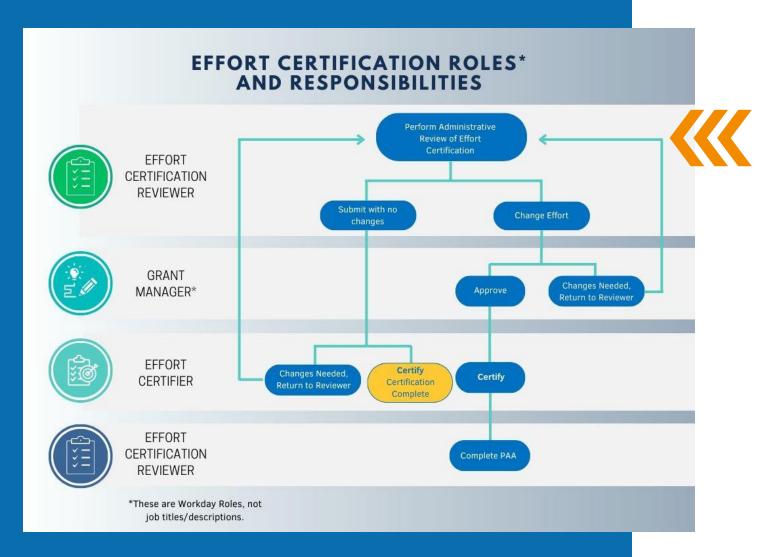




Although it is sometimes necessary, making changes to previously certified effort periods is not a best practice.

Getting effort correct, actual effort worked and charged, the first time is the best practice.

#### When is 'Recertification' of Effort?

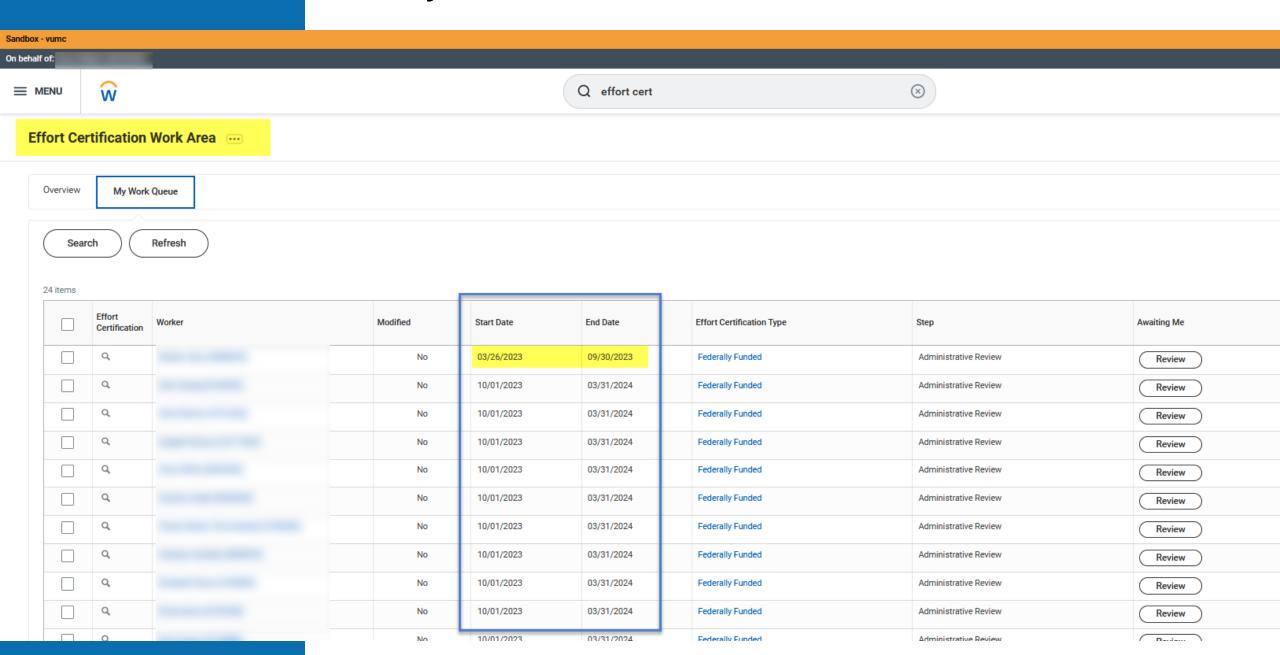


For the recertification process, the first stop is the Effort Certification Reviewer's Workday inbox for the Administrative Review step (same as the Effort Certification process).

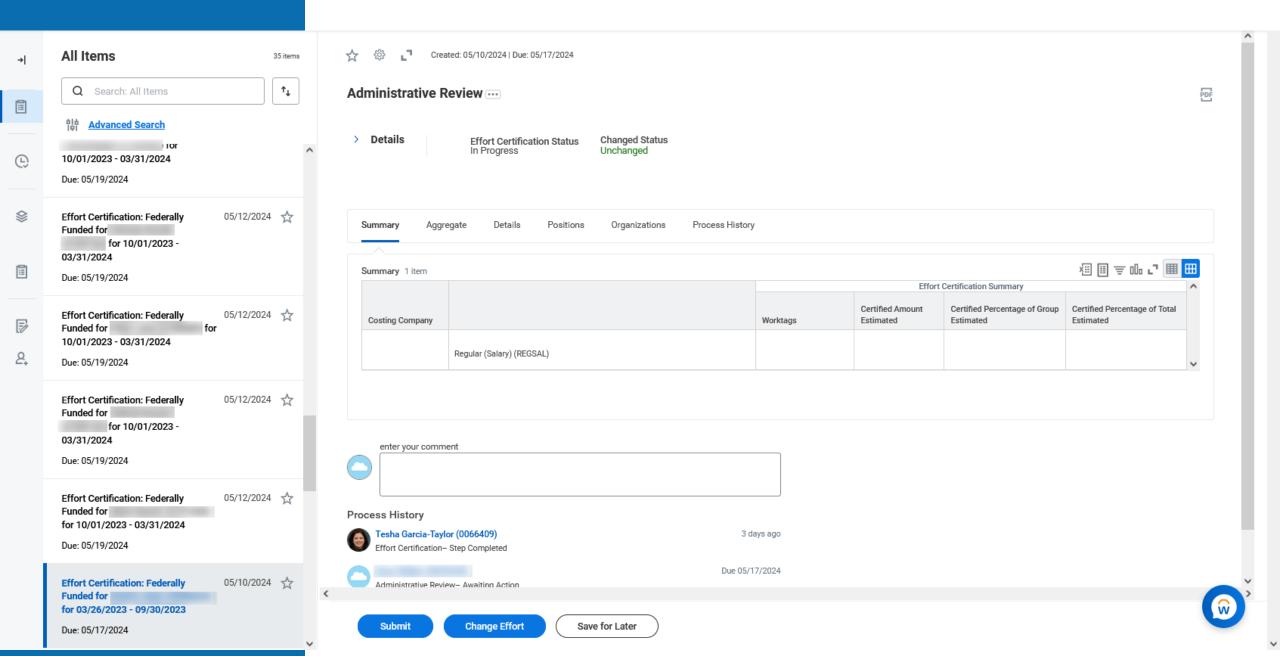
These will likely trickle in in batches this week and next as each one has to be manually initiated. You will also find them in your Effort Certification Work Area.



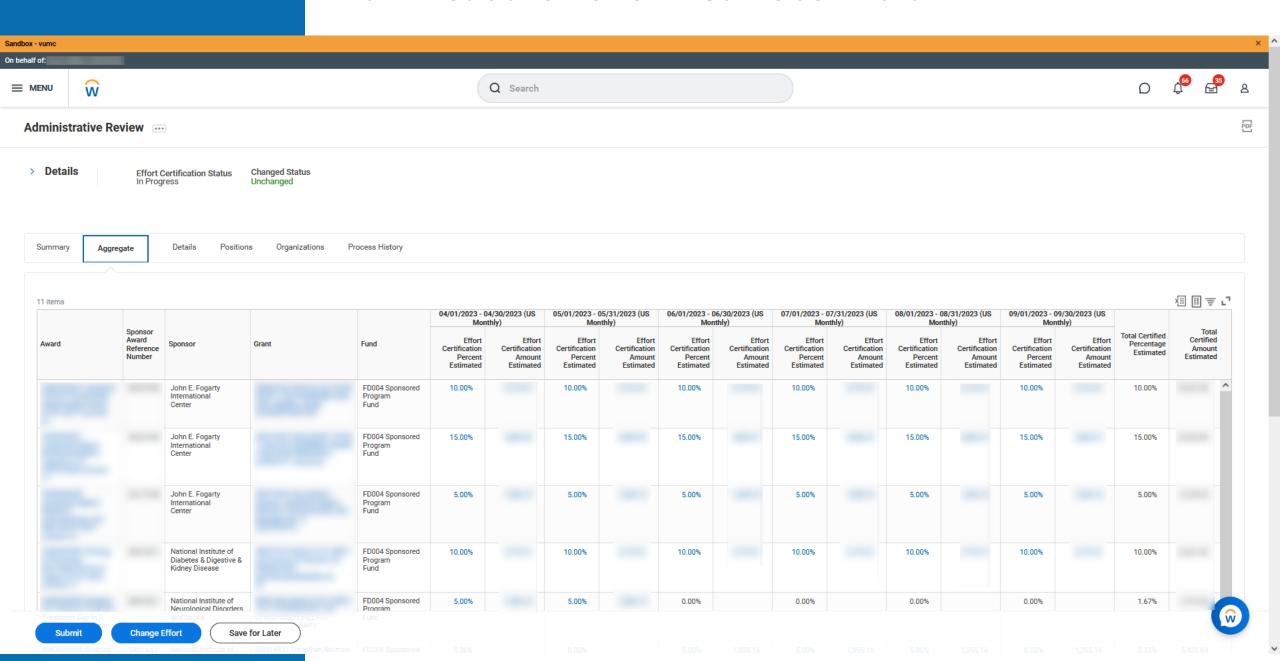
## From your Effort Certification Work Area



## YOUR INBOX - PAY ATTENTION TO DATES (SOON)



#### Administrative Review – Same as Effort



# FedEx Update



## FedEx Updates

We have been working to gather information surrounding our FedEx packages receiving and delivering to identify improvement

#### FedEx Delivery Confirmations

- Once FedEx arrives to our docks, all packages are received on the truck.
- Packages are then unloaded and taken to Receiving, sorted by location and priority, then delivered.
- FedEx typically takes 1 hour to deliver packages to Receiving and at least another hour to sort 300+ packages by location.
- Any phone calls, bad addresses, missing addresses can increase this time.



## FedEx Deliveries: Wrong Addresses



- We have noticed 1-5 packages a day that contain the incorrect delivery addresses
- These incorrect delivery addresses cause the team to stop delivering packages and find the correct address by emailing, calling the shipping company etc.
- The example below stated to deliver to 624.
   The package was refused, researched and ultimately delivered to 476.
- Due to the added increased delivery time staff will need to ensure these are correct or they cannot be delivered.



## FedEx Deliveries: No Labeling on Packages

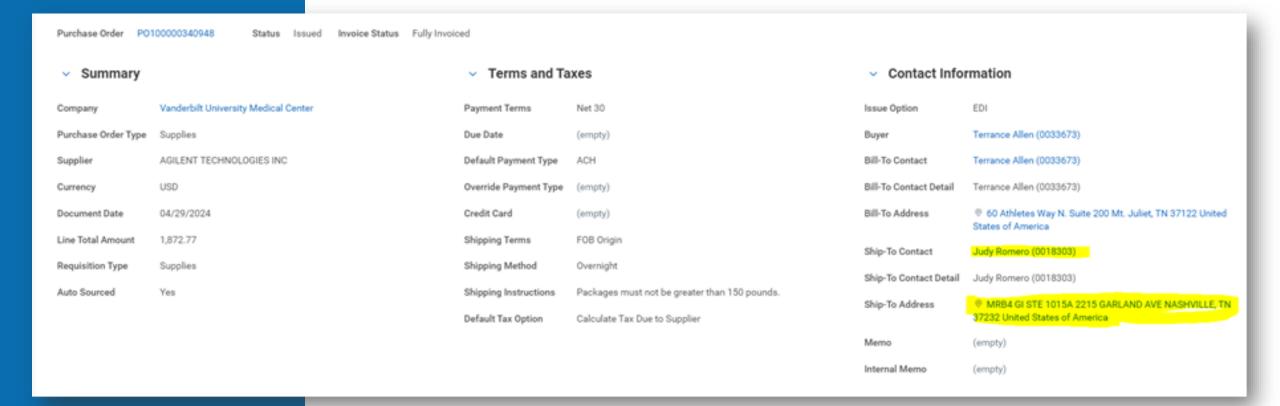
- We received multiple packages with FedEx labels missing and FedEx had just written with marker.
- The team had to call the distributor to get the PO number for the full delivery address
- These packages will be refused if caught when FedEx is delivering or will wait until last part of the day to review and be placed on the Lost and Found Rack.





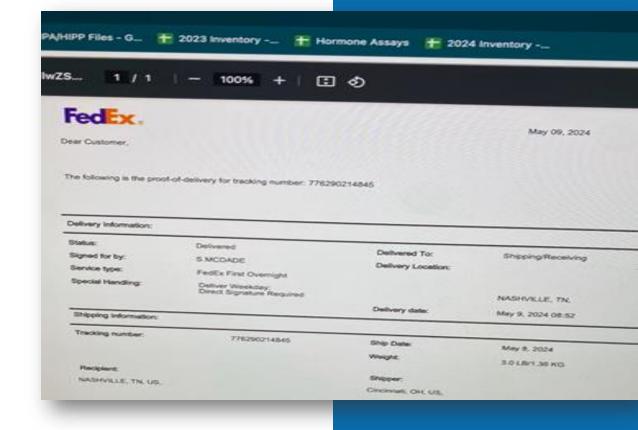
### FedEx Deliveries: Package Refusal

- We have had several package refusals when the person on the package was out when the package was delivered. Staff attempted multiple times to deliver the temp sensitive package.
- The package was unable to be delivered, therefore an email was sent to the person for pickup in Receiving.
- Make sure that someone is present to receive packages when needed



## FedEx Deliveries: Delivery Confirmations

- Several emails weekly relating to packages that we have not received but FedEx has deemed delivered.
- We did an extensive review of the packages to determine these were not delivered to our location.
- Staff will need to connect with FedEx for future issues such as this.





## FedEx Deliveries: Improvements

- Email address for all FedEx Delivery issue to be created
  - <u>fedexdeliveries@vumc.org</u> is being created to bundle any questions issues into one location
- Reserving a dock for FedEx
  - We are reserving a dock for FedEx each morning to expedite their packages to Receiving
- FedEx Delivery Times
  - Working with FedEx to have better delivery times upon email receipts to their customers.
- Addresses for specific locations
  - We are working with FedEx to move packages specific for Research to the sub basement of MCN to ensure separation of Clinical areas for faster processing and delivery.



# Next Research Town Hall: June 20, 2024

