

Get to Know Tecsyes

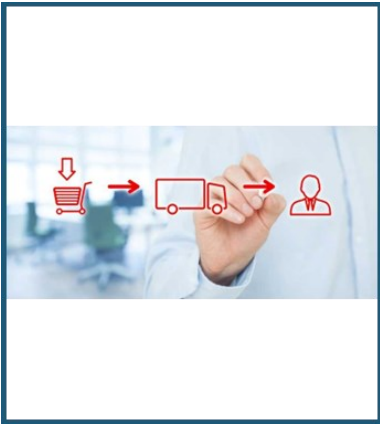
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Tecsyes is here for you to manage medical supply inventory and costs with better supply-level tracking, as well as, clinical supply documentation throughout the health system. Teams are meeting daily to ensure issues are being resolved as quickly as possible. Your feedback is highly appreciated and continues to drive enhancements to the system.

Since the Tecsyes implementation, the application has improved our visibility of supply movement and order efficiency. Read further to learn about the most recent updates, changes, and other information you need to know about Tecsyes.



Latest Updates and Information

Scheduled Downtime — Sunday, August 25, 2024

Please be aware that the following system will experience an outage due to downtime for service updates and maintenance. This system will be unavailable during the time frames specified below.

Tecsyes will be down for 2 hours on August 25, 2024, starting from 3:00 AM (CT) until 5:00 AM (CT).

Please use Tecsyes downtime procedures for business continuity.

Updates

See other recent and upcoming scheduled downtime [here](#).

- [Current Kanban Locations Still Progressing with Some Portion On-hold](#)
- [Enhancement to the Case Picking Substitution Process](#)
- [Simplified Location Names for CDU](#)
- [Two Important Tissue Updates—Date/Time Checks and Displayed Tracking Numbers](#)

Tecsyes Support & Trainings

Online Training

- [Inventory Management Training Material](#)
- [Nursing Kiosk Demo](#)
- [Surgical Documentation Training](#)

New and Updated Training Guides

- [Check reference guide for new and updated tip sheets.](#)



Tip

Green Labels: Use the Kiosk to issue the green label items to the patient.

Implant Trays: Use Tray Helper to appropriately document and decrement inventory.

Updates

Current Kanban Locations Still Progressing with Some Portion On-hold

The work related to the RFID update for Kanban locations continues to progress. However, as of this time, the RFID update for Kanban locations is on hold pending an in-depth review of current and future PAR locations. The review will determine how well Kanban fits the needs of those locations.

While some portion of this effort is on hold, the demo room with Kanban and RFID technology will move forward. It is expected to be ready and available in the coming weeks, and the demo room will run during the in-depth review.



As a reminder on the purpose of this effort, using RFID provides immediate feedback for replenishment status via a visual system of LED indicators, maximizing compliance and system accuracy. In addition, it eases the 'put away' process and automates maintenance through RFID technology and LED notifications. It also provides accurate supply information and real-time lookup functions, directly in the supply room, tethering point-of-use demand to the global supply chain infrastructure.

Enhancement to the Case Picking Substitution Process

The Case Picking Substitution Process was installed on Sunday, June 2nd, 2024. The process improves functionality to ensure more complete case picks.

Here is how the process works:

1. The system will first look for the primary item requested at all pick locations for a given OR.
2. If the Primary Item is not at the first pick location, the system will look at subsequent locations in the path to see if the item is available.
3. If the item is not available, the system will begin looking for the substitute item starting back at the first pick location in the pick path, and will continue to look at subsequent pick locations until the item is identified as being available.

It is important to note that the process will attempt to find the Primary Item before progressing to the substitute item to better meet clinical preferences and supply chain operational efficiencies.

Simplified Location Names for CDUI.

What is in a name? When it comes to clinicians selecting a source location name in the CDUI, there is a great deal in a name.

To improve the selection of location name's by clinicians, source location names have been simplified for VUAH and VCH in the CDUI. Clinicians can now more easily select the retrieved location for an add-on item.

Source	Location Description	Description	Used	Wasted
LOC11066	VUAH3 OR FLOOR CHARGE RM 3244	CRADLE LAMINECTOM...	1	0
LOC11040	VOR - MAIN OR CORE	SYRINGE BLUNT FILL 1...	1	0
LOC11040	VOR - MAIN OR CORE	SYRINGE BLUNT FILL 1...	1	0
LOC11231V02	VUAH NON STOCK	KIT OR TURNOVER CU...	1	0

Updates

Two Important Tissue Documentation Updates—Date/Time Checks and Displayed Tracking Numbers

Two important tissue documentation updates were made recently. One is a date and time check to improve accuracy in medical records and the tissue tracking log. The other is the display of the tissue tracking number to improve efficiency while documenting.

Date/Time Checks

Tecsys will now check dates/times in tissue documentation to ensure that activities are documented in the correct chronological order. This will help prevent inaccuracies in the medical record and tissue tracking log.

Tissue documentation times must follow this chronological order:

1. Received in Room

Received in Room

Bar Code TL_13442

Received By intram

Received On 06/13/2024 11:09

Package Integrity Verified Yes No

Temperature Within Range Yes No

Storage Location Temperature 68.00 Temperature Units F C

2. Preparation Start/Stop (if applicable)

Preparation

Tissue Type Tissue

Preparation Method Reconstitution Rinsing Sterilization N/A Thawed Thawed - No Solution

Prepared By intram

INTRARN INTRARN

Preparation Started 06/13/2024 11:10

Preparation Ended 06/13/2024 11:11

Solutions

Solution	Lot	Expiry Date (mm/dd/yyyy)
ANTIBIOTIC		
SALINE	7987987	2027-02-02

3. Implantation

Implantation

Implanted By 103200

SURGERY, PHYSICIAN

Implanted On 06/13/2024 11:15

Manufacturer card filed? Yes No N/A

Done

If all times are documented in the correct order, no errors will appear on the screen.

If an event is documented out of order, the date/time field(s) will turn red to alert you of the issue, and you may not be able to proceed with documentation until the timing issue is corrected.

Received in Room

Bar Code TL_13396

Received By intram

Received On 06/13/2024 13:48

Package Integrity Verified Yes No

Temperature Within Range Yes No

Storage Location Temperature 68.00 Temperature Units F C

Preparation

Tissue Type Tissue

Preparation Method Reconstitution Rinsing Sterilization N/A Thawed Thawed - No Solution

Prepared By intram

Preparation Started 06/13/2024 13:48

Preparation Ended 06/13/2024 13:48

Solutions

Solution	Lot	Expiry Date (mm/dd/yyyy)
ANTIBIOTIC		

If you try to close the tissue documentation screen without correcting any fields in red (by clicking the Done button in the lower left corner), it will display an error message next to the incorrect time field(s) to alert you of the issue.

Once times are documented in the correct chronological order, all error messages will clear, and documentation can proceed as usual.

Tissue Tracking Number

The tissue tracking number is now displayed at the top of the CDUI tissue screen. This provides visibility to the tissue number while documenting tissue details without having to toggle back to the main CDUI screen.

Received in Room

Bar Code TL_13401

Received By intram

Received On 06/13/2024 11:45

Package Integrity Verified Yes No

Temperature Within Range Yes No

Storage Location Temperature 66.00 Temperature Units F C

Updates

Tecsys Scheduled Downtimes

Upcoming Scheduled Downtime — Sunday, September 22, 2024

Please be aware that the following system will experience an outage due to downtime for service updates and maintenance. This system will be unavailable during the time frames specified below.

Tecsys will be down for 2 hours on September 22, 2024, starting from 3:00 AM (CT) until 5:00 AM (CT).

Please use Tecsys downtime procedures for business continuity.

Previously Scheduled Downtime — Sunday, July 21, 2024

Please be aware that the following system experienced an outage due to downtime for service updates and maintenance. This system was unavailable during the time frames specified below.

Tecsys was down for 2 hours on July 21, 2024, starting at 3:00 AM (CT) until 5:00 AM (CT).