Tecsys Talk

Get to Know Tecsys

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Tecsys is here for you to manage medical supply inventory and costs with better supply-level tracking, as well as, clinical supply documentation throughout the health system. Teams are meeting daily to ensure issues are being resolved as quickly as possible. Your feedback is highly appreciated and continues to drive enhancements to the system.

Since the Tecsys implementation, the application has improved our visibility of supply movement and order efficiency. Read further to learn about the most recent updates, changes, and other information you need to know about Tecsys.

Latest Updates and Information

Scheduled Downtime — Sunday, June 23, 2024

Please be aware that the following system will experience an outage due to downtime for service updates and maintenance. This system will be unavailable during the time frames specified below.

Tecsys will be down for 2 hours on June 23, 2024, starting from 3:00 AM (CT) until 5:00 AM (CT).

Please use Tecsys downtime procedures for business continuity.

See other recent and upcoming scheduled downtime [here](#).

Updates

- [See the latest feature bundle updates.](#)
- [Trauma case Tecsys documentation process](#)
- [Tissue manufacturer instructions for use (MIFU)](#)
- [Current Kanban locations are being updated](#)

Tecsys Support & Trainings

Online Training

- [Nursing Kiosk Demo](#)
- [Surgical Documentation Training](#)

New and Updated Training Guides

- [NURSING KIOSK: PATIENT SUPPLY USAGES AND RETURNS - QRG](#)
- [Check reference guide for new and updated tip sheets.](#)

Tip

[Green Labels](#): Use the Kiosk to issue the green label items to the patient.

Implant Trays: Use Tray Helper to appropriately document and decrement inventory.

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Updates

See the latest feature bundle updates.

April 7, 2024 Feature Release Bundle

- Multiple EPIC cancellation messages
- Duplicating Items Case fix
- UDI change function enabled

May 12, 2024 Feature Release Bundle

- WD Crosswalk override fix
- CDUI Depletion Path fix
- VWCH case validation fix
- Purging of sessions automation
- Movements without transaction type fix
- Prevent use of expired items in CDUI

Trauma case Tecsys documentation process

The Emergency Trauma cart process has changed. There are now Tecsys scannable locations with prebuilt trauma cases. This process change eliminates the need to complete an Emergency Case Cart association. Additionally, removing this step ensures the case cart and associated inventory is immediately ready for use by the clinical staff. The new process is in place and running smoothly with positive feedback from clinical staff.

Tissue manufacturer instructions for use coming soon to Tecsys (MIFU)

VUMC IT and supply chain are working together to collect MIFU documents to load into Tecsys. Once configured, they can easily be accessed through a hyperlink in the Tecsys CDUI tissue documentation screen. Stay tuned for an update on this new feature when it becomes available!

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Updates

Current Kanban locations are being updated.

At the beginning of the upcoming fiscal year, current Kanban locations will be updated to RFID. Using RFID provides immediate feedback for replenishment status via a visual system of LED indicators, maximizing compliance and system accuracy. In addition, it eases the put away process and automates maintenance through RFID technology and LED notifications. It will also provide accurate supply information and real-time lookup functions, directly in the supply room, tethering point-of-use demand to the global supply chain infrastructure.

Emergency Trauma cart process change by building trauma prebuilt cases into Tecsys scannable locations, the need to complete an Emergency Case Cart association was eliminated. Removing this step ensures the case cart and associated inventory is immediately ready for use by the clinical staff. The new process is in place and running smoothly with positive feedback from clinical staff.

Tecsys Scheduled Downtimes

Upcoming Scheduled Downtime — Sunday, July 21, 2024

Please be aware that the following system will experience an outage due to downtime for service updates and maintenance. This system will be unavailable during the time frames specified below.

Tecsys will be down for 2 hours on July 21, 2024, starting from 3:00 AM (CT) until 5:00 AM (CT).

Please use Tecsys downtime procedures for business continuity.

Previously Scheduled Downtime — Sunday, May 19, 2024

Please be aware that the following system will experience an outage due to downtime for service updates and maintenance. This system will be unavailable during the time frames specified below.

Tecsys will be down for 2 hours on May 19, 2024, starting from 3:00 AM (CT) until 5:00 AM (CT).

Please use Tecsys downtime procedures for business continuity.