



# Access your health plan 24/7 via My Account

With My Account, you have 24/7 online access to your plan information, allowing you to manage your health coverage securely and conveniently.

## Signing up is easy!

- 1 Visit [uhcsr.com/myaccount](https://uhcsr.com/myaccount) or scan the QR code below.
- 2 If you have an existing HealthSafe ID, click Sign In. If not, click Register Now.
- 3 Follow the on screen prompts to register. Please note, you will not be able to use your VUNet ID to create this account and must use your **SR ID**. An email will be sent to you that includes this information once you are enrolled. You may also obtain this information by contacting **1-888-799-7716**.
- 4 Enter the username and password of your choice.
- 5 Choose a confirmation method. After signing in, please confirm your email address.

## With My Account, you can:

- View your benefits and coverage details
- View or print your ID card
- Review Action Center alerts and messages
- Submit claims, check claim status and explanation of benefits (EOB)
- Review and respond to claim letters
- Update personal information
- Search for a preferred provider
- Provide other insurance information, accident details
- Appoint a personal representative
- Provide tax information for IRS form 1095-B (not applicable to international students)

## Sign in or register today

- Visit [uhcsr.com/myaccount](https://uhcsr.com/myaccount)
- Scan the QR code to the right with your smartphone
- Download the mobile app



This plan is underwritten by UnitedHealthcare Insurance Company and is based on Policy #2024-99-1. For a full description of coverage, including costs, benefits, exclusions, any reductions or limitations, and the terms under which the coverage may be continued in force, log on to [www.uhcsr.com/vanderbilt](https://www.uhcsr.com/vanderbilt) to review the plan information.

UnitedHealthcare Student Resources does not discriminate on the basis of race, color, national origin, sex, age or disability in health programs and activities.

ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.

ATENCIÓN: Usted tiene a su disposición servicios de asistencia en otros idiomas, sin cargo. Llame al 1-866-260-2723.

注意：免費提供語言協助服務。請致電 1-866-260-2723。

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Healthcare