# Metrics and Measurement in Community Engaged Research

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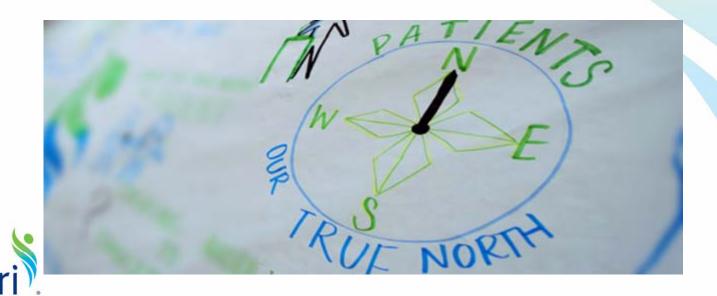
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#### **About Us**

- An independent research institute authorized by Congress in 2010
- Funds comparative clinical effectiveness research (CER) that engages patients and other stakeholders throughout the research process
- Seeks answers to real-world questions about what works best for patients based on their circumstances and concerns



## **Conceptual Model of PCOR**

## FOUNDATIONAL ELEMENTS

- Readinessawareness, value
- Channels
- Infrastructure
- Policies

#### **ACTIONS**

- Initiate and maintain partnerships
- Communicate
- Capture and use perspectives
- Ensure influence
- Train
- Share

#### **OUTCOMES**

- Near-term
  - Culture
  - Partnerships
- Intermediate
  - Relevant research
  - Quality decisions
- Long-term
  - Optimal health

#### **PCOR Principles**

Frank L, Forsythe L, Ellis L, Schrandt S, Sheridan S, Gerson J, Konopka K, Daugherty S. Conceptual and Practical Foundations of Patient Engagement in Research at the Patient-Centered Outcomes Research Institute Plans. *Quality of Life Research* 2015. 24(5):1033-1041 DOI 10.1007/s11136-014-0893-3 Board of Governors Meeting, May 4, 2015

### Questions about the Impact of Engagement



What is the effect of PCOR principles on engagement processes and outcomes?



### PCORI Collection of Information on Engagement

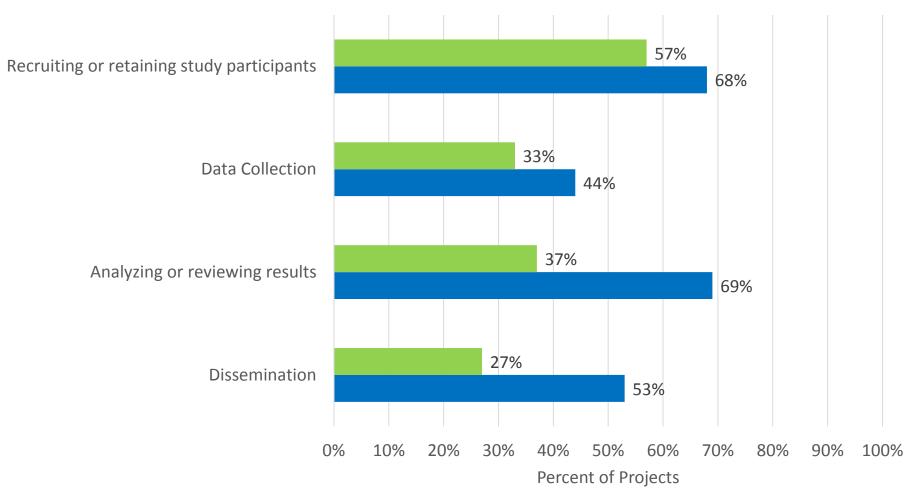
- PCORI collects information on research engagement from:
  - Research teams as part of regular project reporting
  - Partners via the Ways of Engaging- Engagement Activity Tool (WeENACT)
- Closed and open-ended items; quantitative and qualitative analysis
- <a href="http://www.pcori.org/research-results/evaluating-our-work/how-we-evaluate-key-aspects-our-work">http://www.pcori.org/research-results/evaluating-our-work/how-we-evaluate-key-aspects-our-work</a>



## When are they Engaged?

#### Researchers reported on when in the research process partners engaged

#### Conducting the Study and Dissemination



## **Examples of Partner Influence on PCORI Studies**

"The entire study is framed around the hypothesis -- which we helped generate" (Patient/Stakeholder)

"We ended up with different research questions and framing than I would have initially thought specifically because of input from stakeholders." (Researcher)

"Our patient co-investigators emphasized the importance of days alive and out of the hospital after stroke. As a result, we made this one of our primary outcomes. We also [included] fatigue, depression, functional status, and quality of life in addition to more traditional clinical outcomes." (Researcher)

"Outcomes reflected in the study included some of the things that I had expressed were important to me." (Patient/Stakeholder)



## Challenges for Measuring Research Engagement

- 1. Measuring the observable vs. unobservable
- 2. Transactional vs. relational approaches to engagement
- 3. Heterogeneity in approaches to engagement
- 4. Timing for effect detection
- 5. Incorporating multiple perspectives
- 6. Recognizing the contributions of diverse partners
- 7. Meeting the needs of multiple audiences for learnings about engagement



## Thank you!

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